Be A Star

Be A Star Winner Jeanette Smith, Catering Supervisor from Levy UK + Ireland

Recognising more of our brilliant people across Compass UK & Ireland





Having a great reward & recognition programme is a total game changer...

First off, who doesn't love a good pat on the back?

That's why it's so important to **celebrate wins** and **give shout-outs** for amazing work done.

It **boosts morale**, makes everyone **feel appreciated** and **motivates teams** to keep crushing it.

Plus, when we recognise each other, we create a **positive**, **encouraging environment** where everyone thrives.



So, what is Be A Star?

Our **Be A Star** reward & recognition programme empowers Compass colleagues to celebrate each other's great work by...

- **Rewarding** those who truly make a difference.
- Incentivising hard work and recognising achievements.
- Enabling teammates to **thank and celebrate** each other.
- Helping everyone feel a part of the wider Compass family.

Recognising the remarkable





See a star? Be A Star







Choose one of these categories...







Customer

Colleague

Community

Celebrating our people-focused culture, these all recognise colleagues who are **making a real difference.** Each quarter, the best nominations are chosen across the categories, with **a cash prize** for winners.

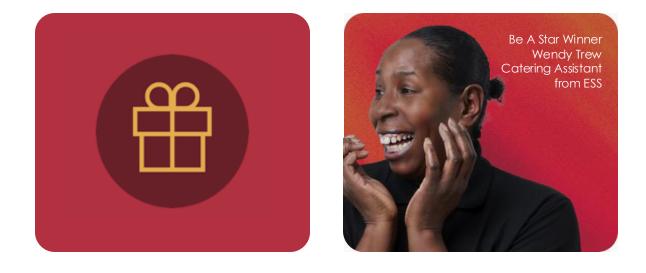






Be A Star Prizes!

If you want to say thank you, say it with a nomination! **Your nominee could win...**



£250 or €250

• Put directly into their pay*

A Be A Star certificate and pin

• To be presented locally by Line Managers so clients and colleagues can join the celebrations.

Invitation to a 'Lunch is on us'

 All winners, and the colleague who nominated them, are given a paid day off to attend a celebratory lunch at a stand-out Compass venue.

* Payment made through payroll, subject to normal tax and statutory deductions





£10,000 or €10,000 'Legend' Award



As if that's not enough, when your nominee wins a **Be A Star** award, they'll also get the chance to be crowned our **end of year 'Legend**'...

- All winners from each quarter across the year are automatically put forward for consideration.
- The 'best of the best' overall winner walks away with the £/€10,000 prize!





Our 2024 Be A Star 'Legend'

2024 Be A Star 'Legend' Tiffany Underwood, Customer Services Assistant from ESS

- Our 2024 Legend award winner was Customer Services Assistant Tiffany Underwood from ESS.
- Tiffany won in recognition of her extraordinary efforts and kindness when the military base, including 27 family homes, was flooded following severe weather.
- Read more about her generous and selfless actions <u>here</u>

<u>Watch video</u>

Watch Tiffany receiving her prize from Robin Mills, CEO of Compass UK & Ireland.





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What is a 'Lunch is on us' event?

- An **informal**, **VIP experience** at one of our Compass venues
- Hosted by the UK & Ireland Executive team
- Held regionally across the UK & Ireland
- Winners are joined by their nominators
- The chance to spend time and relax with colleagues from other sectors while enjoying **first-class hospitality**



The National Theatre – WATCH VIDEO



Northampton Saints – WATCH VIDEO



Birmingham City FC – WATCH VIDEO



Convention Centre Dublin – WATCH VIDEO



How do I get involved?

We've developed **a series of assets** so you can help **promote and bring awareness** to the Be A Star programme. Check them out on the toolkit page of our **dedicated microsite** <u>compassbeastar.com</u>

Posters

The unit posters can be easily printed off and displayed in your unit to encourage more <u>colleagues</u> to nominate.

Be A Star calendar

Our customisable calendar celebrates our incredible winners and nominators, and includes key dates for upcoming nomination cycles.

Star Suggestion cards



If you're not able to complete your nominations online, you can fill out a Star Suggestion card and ask your General Manager to submit it for you via the official online form. There's an easy-to-print A4 version too!

'You've been nominated' note



Once you've submitted your nomination, surprise your colleague with a digital note to let them know they're shining bright!

Thank you note

Brighten someone's day and share your appreciation with one of our digital thank you notes.



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How to nominate

So, what are you waiting for? Let's shine a light on star quality! To nominate a star, you'll need... 3 To

To choose which category they're shining in:



To head over to <u>compassbeastar.com</u> or scan the QR code below when you're ready.

Your employee number

You'll find this on your payslip or you can ask your manager. Your nominee's employee number

You'll need to ask your nominee or their line manager for this So, let's all make sure we're giving credit where it's due – nominate your stars and watch how it transforms your teams!







APPENDIX

- 2023 'Legend' Ementa Ngo
- 2022 'Legend' Jackie Kennedy
- Winners' stories

See a star? Nominate them!



See a star? Scan here to nominate them







Our 2023 Be A Star 'Legend' Ementa Ngo

- Our 2023 Legend award winner was Ementa Ngo from Medirest, the healthcare division of Compass UK & Ireland.
- Ementa was selected from among 324 other 2023 Be A Star winners in recognition of her remarkable bravery and quick thinking during a traumatic event at the hospital, where she helped save a life.

Watch video

Watch Ementa receiving her prize from **Robin Mills, CEO of Compass UK & Ireland.**





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2023 Be A Star 'Legend'

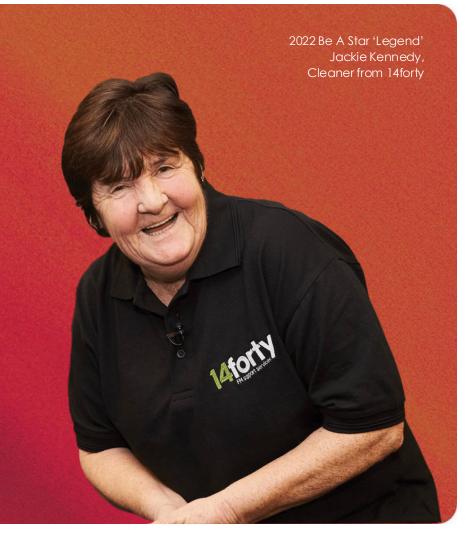
Ementa Ngo General Assistant Supervisor, Medirest

Our 2022 Be A Star 'Legend' Jackie Kennedy

- Cleaner Jackie Kennedy from 14 forty won our first ever 'Legend' award in 2022, in recognition of her incredible charity work.
- Jackie started collecting loose change she found while cleaning, kicking off a fundraising campaign for Ukrainian refugees which led to £110,000 being donated to the Red Cross. On top of that, Jackie also provides support to a young person's homeless charity.

Watch video

Watch Jackie receiving her prize from **Robin Mills, CEO of Compass UK & Ireland.**







Winners' stories

We know our colleagues are keen to know more about our winners' stories, so we take every opportunity to share these each quarter...



- We encourage everyone to tell your colleagues when you've nominated them, and why
- A copy of the winner's story is sent to their Line Manager, so it can be shared at their local presentation
- Our Be A Star microsite is updated with a summary of every winner's story each quarter
- We share winners' stories on screens at our 'lunch is on us' events, wherever possible
- We showcase nominees' and winners' stories **both** internally and externally – so keep your eyes peeled!



