Winners, stories Quarter Two, 2025

All stories have been summarised – if you would like to read your full, original nomination, please contact your nominator.

BE A STAR



Be A Star helps you to recognise and thank your colleagues for all their great work and contribution to Compass UK & Ireland.

Over the following pages you can now read all our Q2 winners' stories – celebrating and shining a light on our extraordinary people!

Recognising the remarkable











Darren Wiseman Eurest

Darren has grown from senior chef to a highly respected assistant manager, seamlessly stepping into leadership and excelling at every challenge. He played a key role in launching and managing a demanding new site, winning client praise and delivering a 100% satisfaction score.



Darren's dedication and willingness to support others make him an invaluable team member and a true role model."

- Nominator Sarah Hey

Jessica Cleaver Eurest

Jess has made a significant impact in her first six months, earning praise from senior client stakeholders at multiple levels. Her leadership, creativity and collaborative approach were highlighted in a recent client workshop, where her team's innovative solutions stood out.



The clients' feedback has been hugely positive - they are continually impressed and wowed by Jess".

- Nominator David Kenny

Linda Mcara Dine

Linda provided unwavering support to a colleague recovering from illness. With frequent check-ins, expert advice and calm guidance during challenging times, Linda's dedication went beyond the job - her mentorship helped someone thrive again.

"Linda went that extra mile to get me back to a position where I could continue to work in a role I really enjoy." – Nominator Stephen Essam

John Botes 14Forty

Dedicated security officer John has earned praise from multiple clients for his professionalism and exceptional people skills. His ability to manage challenging situations with compassion and confidence makes him an invaluable part of the team and a standout ambassador for his role.



John thoroughly deserves the client praise. I'm very proud to have him on the team, and very grateful for his support." – Nominator Chris Kwoyigah

Maria McDonald Eurest

This manager is more than a leader, she's a pillar of strength, compassion and support. For over 20 years, she has guided her team through personal hardships with empathy and care, creating a safe, positive workplace where everyone feels valued.

> Our unit is a happy, positive, safe place to work with her guidance." – Nominator Tracey Morgan





Lee White Dine

Lee has grown from a quiet, reserved leader into a confident, passionate presence in the business. Known for his dedication to hospitality and willingness to go the extra mile, he consistently delivers exceptional results and brilliant client feedback.



Lee continues to be a real asset and I am keen to see what he can achieve in the future."

- Nominator Nigel Fanner

Michael Lavelle 14Forty

Admired by both colleagues and clients, Michael goes above and beyond - whether fixing leaks, maintaining safety or supporting his team. A role model on a demanding contract, his consistent top KPI scores and client praise highlight his invaluable impact.



Mick's contributions have really helped maintain our site to a high standard."

- Nominator Darren Rowledge

Sam Parish Dine

Sam has transformed a challenging unit; expanding service offerings and building strong client relationships. Her successful delivery of 1,500 three-course Christmas lunches – using just one small oven – was a particularly extraordinary achievement.



Her leadership, positivity, and determination were key to pulling it off, earning outstanding feedback." – Nominator Ross Morgan



Pawel Cofta 14Forty

Security Supervisor Pav received exceptional praise from inspectors during a recent audit, with his professionalism and knowledge contributing to a flawless result. Pav's dedication not only impressed inspectors but also played a key role in 14Forty's recognition for site security excellence.

The inspectors commented on how wellorganised, knowledgeable and professional his is." – Nominator Tracey Williams

Tegan Farrow Eurest

Tegan has shown exceptional leadership and dedication by stepping up to run the unit during her manager's absence. Her proactive attitude, problem-solving skills and resilience have been instrumental in maintaining high standards, recently securing an impressive 85% review score.



"Her positive attitude and willingness to take on extra responsibility made a significant impact." – Nominator Shaun Mockridge





Central Functions







Adam Crackle Central Functions - D&T

Adam shows exceptional dedication and responsiveness, especially during major disruptions like power cuts and infrastructure issues. Often working outside of normal hours, his proactive support ensures operations resume quickly.

- He understands the complications that we face, and I can't thank him enough."
- Nominator Lauren Moffatt

Cristel Worth Central Functions - Sales

Cristel's commitment to supporting growth is evident through her outstanding achievements, including booking £47 million in appointments in FY25. She balances multiple responsibilities with a positive, persistent and innovative approach.

Nothing is ever too much for her and she is an integral part of the Inside Sales Team." – Nominator Charlotte Parriss

Allison Todd Central Functions - HR

Allison's exceptional analytical expertise and collaborative spirit stand out, consistently supporting her team with dedication and a positive attitude. She balances expertise with effective communication, making her a valued and dependable colleague.



She has consistently impressed me with her unwavering support for her colleagues." – Nominator Ralph Coulson

Georgia Chapman Central Functions - Retention

Bid writer Georgia has been a standout contributor to recent tenders, producing high-quality, creative work that perfectly aligns with client needs. Recent feedback highlights her work as exceptional, putting their bids ahead by a significant margin.

When timelines become tight, she's always a helping hand, acting at pace and ensuring we put our best foot forward." – Nominator Katie Ingram





Lee Watkins Central Functions – D&T

Lee is being recognized for his exceptional contributions in resolving a critical business issue. His technical expertise, problem-solving skills and ability to implement effective solutions under pressure minimized disruption - his professionalism and dedication were truly appreciated.



His work has made a significant impact, and we are fortunate to have him as a trusted expert."

– Nominator Manni Kalsi

Meghan Chatwin Central Functions - Sales

Meg has made a significant impact on marketing success through her strategic, data-driven approach and innovative campaigns. With a focus on measurable outcomes and continuous improvement, Meg's creativity and commitment have elevated performance and make her an invaluable asset to the team.



"Her growth mindset is commendable." – Nominator Sarah Fleming

Luke Ford Central Functions – Talent & Learning

Luke is the driving force behind the Marcus Wareing Forward Programme, serving as a role model and mentor to the chefs. His exceptional leadership empowers and uplifts the entire team, fostering a supportive and inspiring atmosphere.



One chef recently told me, 'Luke makes us feel like we belong - like we're part of something bigger.'"

- Nominator Ryan Holmes

Richard Getting Finance - Jockey Club Catering

Richard showed incredible empathy and support during a colleague's difficult personal time, regularly checking in and offering a listening ear despite his own busy schedule. His kindness and attentiveness have made a significant impact on their well-being, and his actions reflect a widely recognized, genuinely caring personality.



He makes people feel at ease and goes out of his way to support his team." – Nominator Kirsty Marshall

Matthew Stent DMA Central

Matt has delivered outstanding improvements to systems and processes through his problemsolving and innovation – with his quick thinking recently resolving a major risk. Beyond his technical ability he uplifts the whole team with his positive energy and commitment.

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His supportive nature has created an atmosphere of possibility, where previously insurmountable challenges now feel achievable." – Nominator Dans Hofrats

Susan Field

Central Functions - Finance

Sue's unwavering support, responsiveness and insightful guidance have been invaluable during a complex integration project. Despite a demanding workload, she consistently offers clarity and reassurance, making a profound difference to those she helps with her calm, can-do attitude.



"Her help is incredibly reassuring and very welcome." – Nominator Joleen Cunningham







Chartwells

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Chloris Aspland-Jones Universities

CJ is a dynamic force for sustainability and community impact - leading waste reduction, beach clean-ups and social kitchen projects. Her passion and drive fuel meaningful change and inspire those around her, making her an irreplaceable team member.



She exemplifies the values of social responsibility and wellbeing, inspiring others to work towards a more sustainable future." – Nominator Mark Davies

Emma Payne State Schools

Emma's energy and compassion were especially clear during gingerbread workshops for 600 children, when she strived to ensure inclusivity. She even baked special treats for a child who wanted to take some home to her mum - leaving a lasting impact on the school and the families involved.



Emma is a ray of sunshine across every site she supports. She went above and beyond to make it special for every child." – Nominator Jessica Butler

Clinton Page Independents

Clinton stepped up during a challenging period with a reduced team. Despite taking on multiple roles - including leading the front of house team - Clinton has been 100% dedicated to ensuring the site runs smoothly, earning him praise from both the client and colleagues.

Clinton has not once complained while doing multiple roles; I wouldn't have been able to keep this site running to its best without him." – Nominator Ian Caddick

Gavin MacGregor State Schools

Gavin is the ultimate team player, constantly going the extra mile to ensure success. He helped mobilise new units, with exceptional feedback – supporting not just culinary areas but also setting up safe systems of work and Net Zero environmental packs.

- Gavin goes above and beyond, consistently delivering excellence and supporting teams beyond his culinary role."
 - Nominator Claire Steele

Craig Hodgetts PPP-IML

Craig is a standout engineer, known for his exceptional work ethic and willingness to help colleagues. He always covers work that needs an attendance on site, so that others can enjoy their time off. Highly respected by peers, Craig has made a significant positive impact on the team.



Craig is one of the nicest people I have ever met." – Nominator Glenn Taylor-Jones

Jayne Willcocks State Schools

Jayne has shown exceptional dedication throughout her leadership of the contract. Her empathetic approach and commitment to innovative initiatives - like introducing HSE best practices across 135 schools - demonstrate her passion for creating positive outcomes.



Jayne knows her managers well and takes the time to understand their diverse personalities and the different ways they work." – Nominator Vanessa Migliozzi





Mayur Patel **PPP-IML**

Mayur's expertise in diagnosing and resolving technical issues, and his collaborative spirit, have earned him consistent praise from clients. His ability to address urgent concerns with a positive attitude and dedication has greatly enhanced the customer experience.



Mayur worked very late responding to all our urgent emails, helping us find a way to save what we thought were damaged files." – Nominator Mariann Meszaros

Melody Isles Independents

Mel has excelled as GM, overseeing 2,500 daily meals across multiple sites. She's driven efficiency improvements, cut waste and adapted to changing needs. Balancing her role with being a part-time RAF member and mother, Mel's leadership inspire the team.

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Mel's leadership, adaptability and unique perspective have transformed our operations and inspired the team."

- Nominator Catherine Todd

Suzana Alliu State Schools

Suzana's exceptional dedication and work ethic mean she is now transitioning into a chef position, showing great passion and growth. Her positive attitude, attention to detail and outstanding customer service make a difference every day, especially with the children she supports.



Suzana takes great care in her responsibilities, ensuring that everything runs smoothly and efficiently." - Nominator Valentin Colibas

Yiu Leung Lau Independents

James (Yiu) used his own time create and deliver Hong Kong-specific menus for Lunar New Year dinners. He even cooked for two days straight at home and helped organize a traditional Unicorn dance, earning public recognition and thanks from the client.

The client made a point to present and thank James in front of the whole school."

- Nominator Leonardo Clementi

Sarah Hewson **Universities & Colleges**

Sarah went above and beyond in organizing the staff Christmas party, meticulously planning every detail to create an unforgettable experience. Her efforts ensured that every team member felt appreciated - strengthening colleague bonds and truly embodying the values of the organization.



She is an amazing company ambassador who is passionate about our industry." – Nominator Tomasz Masiuk











Andrea Morgan-Jones DMA

In her role as Charity Champion, Andrea has raised over £2,000 for the Army Benevolent Fund - through various engaging activities. Additionally, her leadership in the 'Sprout' allotment project has fostered a supportive space for mental health discussions.



Andrea's compassionate leadership and tireless efforts make her a deserving candidate for recognition." - Nominator Lauren Dash

Harriet Evanson DMA

After learning about a colleague's car breakdown, Harriet immediately reached out to offer help, even though it was her day off. Her kindness and dedication were event more evident when she followed up later to make sure everything was resolved.



She even offered to come and arrange for my car to be towed and to take me home." - Maxine Chidlow

Michael Hughes DMA

When a colleague fell seriously ill, Michael provided life-saving first aid and ensured their safety and well-being. Despite the stress of the situation, Michael returned to work and continued delivering excellent service, showing outstanding professionalism and dedication.



Michael's swift actions and clearheaded decision-making made a significant difference that day." -**Nominator Ashley Williams**

Olivia Hart DMA

When a function attendee fell ill, Olivia swiftly took control; coordinating staff, managing the situation with a doctor and ensuring the customer's safety. Her quick thinking and calm demeanour ensured timely medical attention, exemplifying professionalism, empathy and dedication to care.

Her quick judgment, clear communication and unwavering dedication were instrumental in managing this critical situation effectively." - Nominator Abi Kinsey

Malcolm Forrest DMA

After returning to ESS as Head Chef, Mal supported the turnaround of a challenging site and played a crucial role in the mobilization of a major project. His dedication extends beyond work, winning awards for his volunteer work as a Cadet trainer and earning recognition as Chef of the Year.



Nothing is too much trouble for Mal and he does it all with a smile!" – Nominator **Christopher Michael Dobson**

Pam Jones EGI

Pam is an exceptional offshore baker whose creativity and dedication put her at the heart of the unit. Renowned for her irresistible bakes and festive spreads, she consistently earns crew-wide praise and admiration. A true credit to ESS, Pam is a one-of-a-kind culinary gem.



Pam is a polished gem and the perfect role model for others to aspire to." - Nominator







Sharron Conboy EGI

Sharron has quickly proven herself as a passionate and resilient team member. Tackling a challenging culture with grace and dedication, she consistently delivers outstanding service, especially during largescale formal events.

> The feedback from the client about Sharron's service blew us all away." – Nominator Ian Collins

Tia Mee DMA

At just 17, Tia bravely reported unacceptable behaviour, showing remarkable strength and professionalism. Her courage led her to share her story in the "No Excuse for Abuse" campaign, inspiring change and raising awareness.

- Tia exemplifies resilience, integrity and true bravery she's an extraordinary
- young woman making a real difference."
- Nominator Shane Cooper

Thomas Eatough EGI

Thomas (or David as he is known) is an outstanding Waste Manager, expertly handling complex waste streams with precision and professionalism. A trusted liaison between client and supplier, he consistently earns high praise - a respected ESS ambassador and a vital part of the team.



One of David's greatest attributes is his tenacity in ensuring services are delivered to the highest standards." – Nominator Stuart Hancock

Wendy Powell DMA

Wendy was recognised for her extraordinary compassion and tireless dedication to others going above and beyond to support families at the barracks by sourcing essentials and offering emotional support and guidance.

Wendy is one in a million. She will step into any role and help anyone - I feel so very proud to have her as both a friend and colleague." – Nominator Sheena Hayes





Healthcare & Retail





Beverley Keeble Medirest

Porter Bev has profoundly impacted patients through her unwavering kindness and attentiveness. Her warm demeanour and thoughtful gestures have transformed patients' experiences, making challenging treatments more bearable.



Bev's dedication exemplifies the profound difference compassionate care can make in patients' lives." – Nominator Egle Cironkaite

Hannah Beestin Healthcare Retail

As a new unit manager, Hannah increased revenue by 20% through strategic menu updates and received positive customer feedback. She also demonstrated exceptional dedication by personally collecting staff during heavy snow, ensuring they could work and get home safely.



Not all heroes wear capes!" – Nominator Andy Enever

Carlos Melo Medirest

Carlos and Kerrie displayed extraordinary leadership during a traumatic incident involving a patient. Rather than burdening their team with a distressing task, they took personal responsibility for the situation. Their actions prioritized their staff's well-being in the most challenging circumstances

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Carlos and Kerri went above and beyond to protect their team's emotional well-being." – Nominator Paula Levett

Kerrie Ann Miller Healthcare Retail

Kerrie and Carlos displayed extraordinary leadership during a traumatic incident involving a patient. Rather than burdening their team with a distressing task, they took personal responsibility for the situation. Their actions prioritized their staff's well-being in the most challenging circumstances

Kerri and Carlos went above and beyond to protect their team's emotional well-being." – Nominator Paula Levett

Elzbieta Biel Medirest

Known for her meticulous attention to detail and compassionate care, Elzbieta not only improves cleanliness but also brings warmth and comfort to every patient and family she interacts with. She is a lasting inspiration to all who cross her path.



Ela truly embodies the spirit of healthcare domestics, working tirelessly

to create a safe, healing environment."

– Nominator Aneta Zieja

Michael Fadunmoye Medirest

Michael demonstrated exceptional care and compassion when a member of the catering team, Steve, was severely attacked by a patient. Michael immediately rushed to Steve's aid, stopping his bleeding, ensuring he received medical attention and staying with him until his family arrived.

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Michael's thoughtful actions made a difficult situation more manageable for Steve." – Nominator Chris Johnson





Sariya Kauser Healthcare Retail

Sariya demonstrated true dedication by walking 2.5 hours in severe snowfall to open the cafe and support NHS staff stranded overnight. Her determination ensured full service across multiple outlets, offering warmth, coffee, and comfort when it was most needed.



Sariya's dedication to ensure the cafe was open and ready to serve the NHS teams is truly Inspiring." – Nominator Gemma Rose

Stephen Spencer Medirest

Stephen showed exceptional leadership when a team member was violently assaulted. Aware of the team member's vulnerabilities, he arranged for CCTV footage to be used for the police statement, providing much-needed support during a traumatic time.



Stephen's quick action and thoughtful care during a traumatic incident provided invaluable support to his vulnerable team member." – Nominator Chris Johnson



Shayan Shariatianpour Medirest

Security Supervisor Shayan won for his heroic management of a fire crisis - he coordinated a rapid response, tackled flames and ensured a safe evacuation. His leadership and expertise were critical in minimizing damage, earning him widespread praise from the team and fire brigade.



Shayan was a beacon of hope amidst the chaos, calming panicked hearts with his steady presence." – Nominator Aneta Zieja

Tracy Hughes Healthcare Retail

Tracy is an exceptional supervisor who, despite personal challenges, always strives for excellence. She works tirelessly to ensure the team is supported and customers have the best experience. Tracy brings in meals for colleagues, supports students, and even cooks Christmas lunches for the homeless.



She never puts herself first and is like a mother figure to the rest of the team." – Nominator Ann McGowan





Ireland

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Brian Loftus Business & Industry Southern Ireland

Brian supports chefs and managers with his extensive knowledge of Compass systems, his passion for the food service industry and his "cando" attitude. Even with a busy schedule, he finds time to inspire and drive sales with creative ideas.



Brian's hard work behind the scenes consistently inspires high standards and drives team success."

- Nominator Loftus McCordick

Giorgiana Chioariu Business & Industry

Giorgiana's journey from cleaner to Hospitality Host is inspiring; she embraced the challenge and rapidly became a standout team member. Known for her flawless service and infectious positivity, she inspires her colleagues.



No request is too big, no challenge too difficult - she delivers exceptional service with grace and precision." – Nominator Ion Pituscan

Elena Ayaso Business & Industry Southern Ireland

Elena is meticulous, ensuring every figure is checked and balanced. Her positive attitude and unwavering commitment to her team make her an invaluable asset and she consistently goes above and beyond to deliver exceptional results.



Elena's dedication, work ethic and positivity make her a standout member of the team."

– Nominator Sinéad Maye

John Young Education

John is known for his selfless attitude, dedication and innovative approach. His commitment was especially evident during a flood, where he volunteered to handle the cleanup – showing exceptional leadership and reliability.

John's dedication and willingness to go above and beyond make him a true asset and a great ambassador for the company." - Nominator Ciaran Braniff

Geraldine Prendergast Business & Industry Southern Ireland

During the "Bring a Child to Work" day, Geraldine went out of her way to prepare special treats for 80 children in her own time. Her dedication made the event a success, leaving a lasting impression on the attendees and showcasing the Compass values.



Geraldine's efforts ensured the children had a memorable experience, with very little left over after a successful event." – Nominator Kate O'Dowd

Josipa Kusek Support Services

Josipa is a highly supportive and dependable team member. She even changes her holiday plans to ensure the team is supported during busy times. Her drive and high standards make her an invaluable asset to the team.



Josipa's selflessness, reliability and high performance set her apart as a key team player." – Nominator Judit Jaksi





Q2 Winner Peter Lake from B&I, nominated by James Mccoy

Peter Lake Business & Industry

Peter has excelled in the absence of his Head Chef, leading the team during high-profile visits. His exemplary leadership, passion and commitment have earned recognition from senior clients and contributed to maintaining exceptional standards.

Peter has been critical to maintaining high standards and ensuring customer satisfaction." – Nominator James Mccoy

Truman Uhlig Business & Industry

Truman stepped up when the head chef was on leave and the team was short-staffed – mentoring an agency chef and maintaining high standards. His leadership, creativity and teamwork make him an exceptional asset to the team.

Truman is an invaluable asset to our team, consistently going above and beyond." – Nominator Adam Piper

Sarah Mcnamara Business & Industry

Sarah's transformation has been truly inspiring. Overcoming immense personal challenges, she's rebuilt her confidence and become a vibrant, dedicated team member. Her passion, resilience and kindness make her a role model for colleagues and customers alike.



She found the strength within and thrived, becoming the best version of herself." – Nominator Christine Mcnamara

Zaneta Styrna Business & Industry

Zaneta manages a challenging contract with exceptional skill, overseeing a 24/7 operation with a tight budget. Despite these challenges, she consistently delivers high performance with a positive, "can-do" attitude.

> Zaneta's ability to overcome obstacles, drive performance and lead with a positive attitude sets her apart." – Nominator John Fagan













Amy Pender London and South

Amy takes on new challenges with efficiency and enthusiasm - successfully delivering the team training day and leading key projects. Her coaching has driven significant improvements in standards, financials and operations, making her a reliable and dedicated team member.

She genuinely cares about her role and the success of the team, which is evident." – Nominator Niamh Geraghty

Chloe Lovatt Midlands, North & Wales

Chloe successfully led the transition to a new workforce management system, ensuring smooth implementation for over 2,500 staff members. Her dedication, strong communication and organizational skills have made these transitions seamless and efficient for the entire team.

- Chloe has supported the whole matchday team and ensured the new system is put to the best use possible for all".
 - Nominator Sally Parkinson

Caroline Jarvis Levy

Caroline brings years of diverse experience and outstanding customer service skills that drive repeat business. She recently took on two new venues, delivering strong sales and customer satisfaction. Her adaptability, leadership and dedication make her an invaluable asset and a true Levy champion.



She transferred her skills to two new environments, stepped out of her comfort zone and delivered great results." – Nominator Kathleen Edwards

Hussain Ahmed Constellation

Hussain has shown remarkable growth, evolving from commis chef to mastering the pastry section. His eagerness to learn and take ownership has been impressive – from creating dishes for conferences to fine dining for directors. His passion and attitude make him a valued team member.



Hussain has really stepped up off his own back and is a pleasure to work with." - Nominator Adam Rivers





Joanna Winnell Jockey Club Catering

Jo is a total powerhouse - tirelessly supporting her team and driving success. Known for her dedication, she's often first in and last out, all while championing mental health and charity initiatives. A true team asset, Jo's impact is both impressive and inspiring.



Jo will never say no, playing a major part in the success of the unit." – Nominator Kevin Moseley

Kelly Dore Venue Collection

Kelly's proactive work on sustainability - sourcing recyclable green bags and ensuring daily recycling - has improved waste management significantly. She's also helped revive the sustainability room cleaning initiative and supported an excellent audit outcome.



Kelly really is inspirational and I would absolutely love for her to be recognised!" – Nominator Tina Allen

Loraine Penfold Jockey Club Catering

Loz has been an integral part of the kitchen team for 14 years, serving as the right hand to the head chef. Her dedication to a garden project - growing herbs and vegetables for the kitchen - has led to significant cost savings and enhanced engagement.



Loz has sacrificed hours of her own time to tend to the garden, even giving up time on her weekends"

- Nominator Mark Hillman

Marie-Laure Bowles Midlands, North & Wales

Marie-Laure is a supportive and encouraging leader who genuinely cares about her team. Her support has made a significant difference in many people's careers, making her an invaluable mentor.



She has built my confidence and self-belief and has really made the world of difference to me." – Nominator Laura Thomas

Sean Cahill Levy Ireland

Since joining in October 2024, Sean has made an exceptional impact - particularly during a recent workforce management software rollout where his positive attitude, collaboration and solutiondriven approach have been invaluable.

He brings a positive high energy and a personal touch." - Nominator Shane Farrell

Surafel Surafel London and South

Surafel has been a driving force in advancing sustainability across the stadium. Through his innovative waste management system and sharp data analysis, recycling has increased by 30% and food waste has dropped dramatically.



He is meticulous and tenacious with his data analysis - significantly reducing our food waste day-to-day." – Nominator Yunus Tumi





RA Group

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Audrius Gecevicius Restaurant Associates

Audrius stepped up during extended absences of the Head Chef, even postponing his own holiday to ensure smooth kitchen operations. He consistently demonstrates resilience - managing the team, maintaining high standards and proving himself an invaluable asset to the team.

His leadership and unwavering dedication have made him a trusted figure and invaluable asset." – Giovanni Mazzaglia

Derek Smout Restaurant Associates

Derek's journey with the company has been impressive - from his beginnings as a driver to his current role as a FOH supervisor. His leadership is inspiring, effortlessly motivating his team while driving high service standards. Derek is a true asset who makes an incredible difference.

 Derek's leadership and positive energy have transformed our team." – Nominator Tania Copping

Cassie Hughes Rapport

Cassie has transformed her team into a highperforming unit, leading with strategic thinking and collaboration. She successfully managed new software implementation across 22 locations, and, under her leadership, the events team have handled a record number of events.



I personally can't wait to see Cassie grow and evolve with us at Rapport." – Nominator Conor Bartley

Ella Grieves RA Venues

Ella won for her outstanding work in creating a full brand identity in just one week for a critical tender bid. Her creativity, attention to detail and ability to work under pressure exceeded expectations positioning the team far ahead of the competition and showcasing her exceptional talent.

Ella's hard work elevated the bid and set the team ahead of the competition." – Nominator David Simpson





Janet Hynson RA Venues

Janet's selflessness, warmth and professionalism ensure the smooth running of events, with customers consistently praising her exceptional service. Despite personal challenges, Janet remains unwavering, making a significant impact on both her colleagues and the community.



Janet goes above and beyond to ensure every guest feels valued and cared for." – Nominator Evie Robinson

Osazuwa Ehigie Restaurant Associates

Osazuwa (Rasaki) spearheaded the zero-waste initiative, managing over 10,000 reusable items daily and turning a complex project into a success. His dedication to learning and supporting others helped play a key role in winning the RA ESG Commitment Award.



Rasaki's passion and leadership have made a huge impact, turning a challenging project into a success." – Nominator Peter Cunningham

Leandro Rodrigues Rapport

When a stressed client faced an urgent wardrobe issue before a high-stakes presentation, Leandro swiftly ironed his shirt, transforming it in minutes. The client returned later, deeply grateful for Leandro's professional, caring approach.

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Leandro's quick thinking and personal touch saved the day, leaving a lasting impression on our client." – Nominator Viktoriya Zhekova

Preeti Khetrapal Rapport

Preeti is the heart of the front desk, effortlessly managing her busy role with grace. Her knack for anticipating needs, paired with a can-do attitude, ensures everything runs smoothly and her exceptional service and dedication make her an invaluable asset to the team.

 Preeti's warmth and attention to detail create a welcoming atmosphere that makes everyone feel at ease." – Nominator Vilma Vilkaityte

Loxley Bernard Restaurant Associates

Loxley won for his exceptional dedication, work ethic and commitment as a kitchen porter. His proactive attitude and commitment to waste management have been key to achieving a 5star EHO rating and 99% audit score, making him an invaluable asset to the team.



Loxley has been instrumental in maintaining high standards and driving success in the kitchen." – Nominator Sonny Lee

Teodora Effimova Rapport

Skilled Barista Teodora made it to the semifinals of the RA Barista competition and even organized a festive advent calendar featuring stunning latte art. Teodora motivates her team and inspires creativity, setting an excellent example for all.

> Teodora's creativity, skill, and customer service make every coffee experience unforgettable, setting a high standard for the team."- Nominator Lucia Guaicha





Got any questions?

Check out: compassbeastar.com

or drop us an email, we'd love to hear from you: <u>sarah.scott@compass-group.co.uk</u>

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