

# Winners' stories

## Quarter Four, 2025

All stories have been summarised  
– if you would like to read your full,  
original nomination, please contact  
your nominator.

**Be A Star helps you to recognise and thank your colleagues for all their great work and contribution to Compass UK & Ireland.**

Over the following pages you can now read all our Q4 winners' stories – celebrating and shining a light on our extraordinary people!

# Recognising the remarkable

# B&I



## Bryne Harbinson

### 14Forty

Bryne isn't just a Chef Manager - he's the go-to problem solver who jumps in wherever needed. From kitchens to urgent operational challenges, he tackles every challenge with calm positivity and practicality. His hands-on support has lifted team morale and reassured both colleagues and clients.



**Someone like Bryne has always your back.” –**  
**Nominator Bally Purewal**

## Carla Smith

### Eurest

Carla managed a huge, fast-changing event almost single-handedly, handling shifting requirements, massive visitor numbers and complex logistics with precision. She delivered impressive revenue and earned high praise from senior stakeholders for her exceptional dedication.



**Carla took it all on her own shoulders and clearly delivered a fabulous service under difficult conditions.” –**  
**Nominator Alex Ricketts**

## Chloe Mann

### Eurest

Chloe has transformed sustainability and nutrition through innovation and leadership. From launching the first Impact Report to driving plant-forward initiatives and upcycling campaigns, she delivers measurable improvements, inspires teams and strengthens client partnerships.



**She's not only making change, she's also making people care about change - and that is truly something special.” –**  
**Nominator Jessica Cleaver**

## Iris Huijding

### Eurest

Iris has consistently raised the bar in her role, delivering high-quality pastries and hospitality with integrity, precision and creativity. She contributes innovative recipes and maintains impeccable standards, creating a positive impact on colleagues and clients.



**Her work, her attitude and her baking all totally deserve recognition.” –**  
**Nominator Ashley Jasper**

## Lisa Mangan White

### Dine

Lisa has transformed the salad offering through creativity and passion. She designs fresh menus daily, researches unique ingredients and even educates colleagues on their health benefits. Her work has inspired healthier habits and made people feel genuinely cared for.



**Lisa is a resourceful team member who consistently puts others first and makes a tangible difference in our workplace.” –**  
**Nominator Simon Jason Jones**

## Michael McGonnell

### Dine

Michael stands out for his compassion, generosity and unwavering support for others. He goes far beyond his role - uplifting his community, bringing warmth and humour. His kindness and mentorship make a profound impact, earning deep respect from clients and colleagues alike.



**He is such a supportive role model and gave me the courage to take a chef de partie position.” –**  
**Nominator Michele Boardman**

## Nicholas Marfe Dine

Nick is instrumental to the team - bringing passion, structure and incredible talent to the kitchen. He has transformed our operations, inspired the team and elevated standards. His commitment, heart and unwavering drive make him not only invaluable, but truly deserving of recognition.

“Nick is the backbone of this site, we couldn't be more grateful to him.” –  
Nominator Vanessa Sleep

## Rebecca Allen Eurest

Rebecca is an exceptional head chef and Women in Food ambassador whose lived experience shaped the new Planning for Parenthood toolkit. While mobilising a major contract straight after maternity leave, she championed better support for new mothers, driving change with empathy and determination.

“Rebecca's story and strong passions are to be admired – she is influencing change and supporting the wider community.”



Q4 winner  
**Shaun Briggs** (left)  
from 14Forty,  
nominated by David  
Chammings (right)

## Peter Farley Eurest

Pete has rapidly become an outstanding leader, stepping into management with exceptional drive and immediately delivering on major promises while elevating service. His eagerness to learn and ability to inspire others have transformed his site and strengthened regional operations.

“Pete proves natural leadership can shine long before experience catches up.” –  
Nominator Bethan Lloyd

## Shaun Briggs 14Forty

Shaun consistently exceeds expectations with his strong work ethic, quick thinking and commitment to teamwork. Even without holding a supervisory role, he reliably steps up to lead when needed. His calm, proactive approach demonstrates exceptional dedication.

“Shaun steps up to lead and deescalate situations - his commitment and quick thinking really set the standard.” –  
Nominator David Chammings



# Central Functions



Q4 winner  
**Ally Berry** from  
Foodbuy, nominated by  
Andy Porter



### **Ally Berry** **Foodbuy**

Ally, one of the Foodbuy Mental Health First Aiders, provides invaluable support to colleagues facing personal or work-related challenges. Always approachable and generous with her time, she goes above and beyond her role. Her guidance has had a significant, lasting impact on wellbeing across the team.

“ Nothing is ever too much trouble for her.” – Nominator Andy Porter

### **Douglas Green** **Finance**

Doug is the quiet engine behind major commercial projects, consistently delivering under intense pressure while supporting teams across the business with warmth, humility and unwavering reliability. He is an irreplaceable force whose impact far exceeds his role.

“ He tackles complex deadlines, solves problems without complaint and is trusted by everyone. He is the real heart of the business.” – Nominator Melanie McColgan

### **Chloe Moore** **Sales**

Chloe has an exceptional ability to lead complex, high-stakes projects while simultaneously keeping her entire team supported and on track. She blends creativity, precision and calm leadership to deliver flawless events and elevate the organisation's reputation.

“ Her fairness and tenacity make her an indispensable force across the business.”  
– Nominator Duncan La Roche


### **Ellie Alsop** **Finance**

Ellie stepped into a complex, high-pressure audit role after a long vacancy and single-handedly stabilised it, reviewing years of files, resolving issues and filing around 150 sets of accounts with professionalism and clarity. She rebuilt processes, trained team members and lifted morale - all while driving smarter audit preparation for the future.

“ We would not be in the improved position we are without her.” – Nominator Diana Howe

## Evan Judge HSEQ

Evan has become a powerful force for Inclusion, leading major improvements to wellbeing resources, rebranding the You Matter network and creating practical guides that support colleagues through sensitive challenges. He even produced and edited cross-network podcasts in his own time.

 **His contribution deserves to be recognised.” – Nominator Mel Aston**

## Evangeline Tanner Foodbuy

Evie went above and beyond to ensure allergen and ingredient accuracy for 20+ products supplied to Wimbledon. She worked on-site with a struggling supplier, collating and verifying data until 1am. Her diligence ensured safe products and exceeded client expectations.

 **To say she went the extra mile is a massive understatement.” – Nominator Nicky Martin**


## Howard James Legal & Secretarial

Howard has played a pivotal role in securing transformative, high-value agreements - using his legal expertise, resilience and sharp humour to guide complex negotiations with confidence and calm. His ability to support every stakeholder has directly shaped the team's exceptional growth.

 **Howard is an indispensable force behind the team's success. – Nominator Olly Young**

## Jon Roper D&T

Jon stepped in after hours to solve an urgent technical problem that wasn't his responsibility, refusing to leave until a colleague could meet a critical deadline. His proactive, empathetic approach - and his consistent habit of quietly helping others - makes him a true unsung hero whose actions genuinely change someone's day.

 **He chose to take ownership of the problem and ensure that I had what I needed.” – Nominator Steve Holmes**

## Simon Chattock HSEQ

Simon consistently goes beyond his duties - providing guidance, solving complex problems and mentoring staff. He offers clear solutions during challenges and ensures resources are available for projects. His leadership has improved team morale, collaboration and performance across the department.

 **He leads by example and is a reliable source of knowledge for everyone around him.” – Nominator Aldona Jakubowska**

## William Hartley Workforce Management

Will transformed an overwhelming, time-draining reporting process into a fast, accurate, automated system - completely off his own initiative. His technical skill, problem-solving mindset and genuine desire to help have lifted the workload for multiple teams, making him an indispensable partner across the function.

 **I honestly can't put into words how much time and effort Will has saved me.” – Nominator Hollie O'Neill**



# Chartwells




## Christian Sandhagen Independents

Christian's exceptional food offer was central to securing a 7-year contract renewal. His delicious and original menus reflect pupil feedback, drive strong sales and deliver outstanding choice and quality. A standout leader, he delights pupils while staying compliant and on budget.

 **He just cooks with passion and loves his pupils." – Nominator Catherine Rogers**


## Craig Routledge State Schools

Craig has transformed the performance of the catering service - shifting conversations from financial concerns to genuine praise. He is rebuilding trust through calm, collaborative leadership - elevating menus and delivering high-profile events flawlessly.

 **Craig didn't just turn the service around, but the perception of Chartwells within the Academy Trust." – Nominator Tom Ligudzinski**

## Ellyn Reeve State Schools

Ellyn has driven remarkable change by tackling food waste, achieving reductions of 12–30% across schools. Her ability to identify opportunities, implement solutions and deliver measurable results sets her apart, showcasing her dedication and forward-thinking approach.

 **She is always looking for ways to improve processes and outcomes. Her contributions deserve to be recognised and celebrated." – Nominator Marnie George**


## Gareth Long Independents

Gareth went above and beyond to ensure flawless client workshops - managing complex logistics and swiftly resolving issues to maintain quality and client confidence. His proactive problem-solving and dedication demonstrated exceptional commitment and reliability.

 **All of this was achieved on top of Gareth's existing responsibilities, making his contribution even more commendable." – Nominator Marnie George**


## Hannah Densham Brown State Schools

Hannah became the trusted face of Chartwells during key tenders, building such strong credibility with senior leaders that her involvement directly influenced major contract wins. She delivers under pressure, bridges teams effortlessly and reassures clients with her reliability and expertise.

 **Her work has had a lasting impact on both client relationships and internal collaboration. A true standard-setter." – Nominator Duncan La Roche**

## Joanne Dower Universities & Colleges

Joanne goes far beyond her supervisor role, driving accuracy, reducing waste and supporting team development. From mastering new systems to mentoring colleagues and championing sustainability, her selfless, proactive approach makes her a trusted team member.

 **Joanne is truly a superstar - sustainable, reliable, articulate and selfless." – Nominator Kim Dowle**

## Katie Stenning

### PPP-IML

Katie is the operational heartbeat of her contract - expertly managing finance, helpdesk demands and major works with unwavering tenacity. Her leadership enabled the successful delivery of an extraordinary volume of summer projects, far exceeding forecasts.

“**Highly trusted and indispensable to her team, she delivers consistency and clarity few could match.**” – Simon Pearce

## Lay-Hinh Ha

### Independents

Lisa has been a steadfast, hardworking presence for over two decades, consistently delivering excellence even under pressure. Her dedication, warmth and creativity - like sharing cultural traditions with students - have built strong relationships and inspired those around her.

“**She embodies resilience, professionalism, and kindness. Thank you Lisa, you are so valued!**” – Nominator Dawn McCue



## Kelly Ann Lamb

### State Schools

Kelly plays a vital role in transforming the school kitchen, ensuring every child receives high-quality meals while supporting the school community. Her teamwork, dedication and consistent excellence make her indispensable - helping increase meal uptake and creating a positive, supportive environment for both pupils and staff.

“**We couldn't manage without her!**” – Nominator James Muldoon

## Maciej Jaskulski

### Education

Maciej has consistently delivered high-quality food and service over seven years, guiding the school through multiple transitions with calm, dependable leadership. His resilience, dedication and unwavering commitment make him a standout example of professionalism and values in action.

“**Maciej delivers every day – quality food, great service and a calm, dependable presence.**” – Nominator Tom Wortley

# ESS





## Alexandra Stawarz

### DMA

Alex displayed exceptional leadership and dedication during a severe kitchen flood. She quickly reorganised staff, relocated operations and ensured meals were still served from a much smaller kitchen. She managed multiple teams, keeping service seamless under extreme pressure.



**I nominated Alex for her leadership, determination and dedication to the cause.” – Nominator Wendy Read**

## Chris Rogerson

### DMA

Chris acted instantly when a man suffered a severe, arterial leg wound - taking control, making a tourniquet and providing calm reassurance while monitoring for shock. His composure and resourcefulness ensured the casualty remained stable until paramedics arrived.



**Without Chris’s decisive actions, clinical skill and compassion, the victim’s outcome could have been tragically different.” – Nominator John Clancy**

## Damian Newman

### DMA

Damian exemplifies inspirational leadership and selfless mentorship, transforming young chefs through the Junior Chef Academy. He dedicates countless hours - preparing, guiding and delivering graduation events and his enthusiasm uplifts colleagues and students alike.



**His commitment, skill and pride created lasting community impact!” – Nominator Ian Darker-Larkings**

## Emma Nott

### EGI

Emma supported a colleague whose husband’s health deteriorated - arranging flexible hours, financial guidance and emotional support, while still managing her full-time job and caring for her disabled son. Her heart is huge and her compassion is endless.



**She also organizes monthly wellbeing events, showing unwavering compassion and dedication to her team.” – Nominator Susan Robinson**

## Jay Averill

### DMA

When the Exec Chef fell ill at a high-profile event, Jay stepped up, leading a team of chefs to deliver flawless service to 180 guests, including 51 starred officers. His calm leadership, clear communication and meticulous attention to detail ensured an exceptional experience under intense pressure.



**The success of the event was directly attributed to Jay’s diligent attention to detail and clear, concise communication style.” – Nominator Karl Smith**

## Jayde Bee

### DMA

Jayde led the “Around the World in 80 Days” charity campaign, inspiring colleagues and the military community alike. From bake sales to a VE Day BBQ, she combined creativity, compassion and leadership - raising over £2,500. She’s a shining example of true community leadership.



**Her dedication, care and ability to inspire those around her makes her a truly deserving winner.” – Nominator Gabbi Walker**





## Kyle Buckshaw

### EGI

Kyle has made incredible progress, embracing structured training with real determination. He now arrives early and stays late to learn new recipes and actively builds skills across baking, cooking and butchery - showing a real change in attitude and desire to learn.

“His renewed passion, openness to feedback and rapid progress mark an impressive and inspiring turnaround.” – Nominator Kevin Lyons

## Roxanne Kearns

### DMA

Roxanne demonstrated exceptional courage and care supporting a colleague who experienced a terrifying assault. Roxanne's calm, proactive support provided reassurance and protection, exemplifying true leadership and dedication to colleague wellbeing.

“She guided her through reporting to the police and continues to safeguard her daily commute. I'm delighted Roxanne is part of the team.” – Nominator Allison Dixon

## Maia Stanton

### EGI

Maia is a star in the logistics team, known for her speed, honesty and genuine care for colleagues. She resolves issues quickly, communicates clearly and treats all colleagues with real respect. Her compassion and transparency make a difficult role feel supportive and human.

“Her professionalism and kindness make her a “rising star” valued by all who work with her.” – Nominator John Dryburgh

## Sarah Bullock

### DMA

Sarah consistently demonstrates extraordinary dedication, stepping in during staff shortages to manage multiple shifts. Her positivity, adaptability and support have inspired colleagues and ensured smooth operations, even under challenging circumstances, making her an invaluable presence.

“She truly embodies the spirit of hard work and dedication. I feel fortunate to work alongside someone as delightful as her.” - Nominator Michael Hughes

# Healthcare & Retail



## Abdelaziz Ahouddar Healthcare

Aziz acted immediately when a patient fell outside, showing remarkable care and dedication. He stayed with the patient, coordinated support and ensured their safe transfer, going far beyond his normal responsibilities. His selfless response highlights his unwavering commitment to others.

“His calm and compassionate response in an unexpected situation truly exemplifies what it means to care.” – Nominator Karolina Grigaitiene

## Anthony Hackett Healthcare

In just six weeks, Anthony transformed food service at the hospice with respect, care and dedication. When a 90-year-old patient was fading on her birthday, he baked a fresh cake, prepared a special tea and joined the family to celebrate her final hours. “

“Anthony made her last moments truly memorable, showing kindness and passion for the role even in difficult circumstances.” – Rachel Chamings

## Dan Doherty Healthcare

Dan acted with extraordinary speed and courage during a critical emergency, responding instantly to a life-threatening situation. His calm, decisive actions under extreme pressure prevented a tragic outcome, before he immediately moved on to support another urgent incident.

“His ability to protect life while remaining composed truly sets him apart.” – Nominator Paul Harding

## Julie Anne Simpson Healthcare

Julie showed extraordinary courage and compassion when a vulnerable patient confided in her about a serious safeguarding concern. Despite shock and emotional strain, she acted decisively, speaking up to protect the patient and others.

“Her willingness to listen, report and follow through gave a voice to someone who needed it most.” – Nominator Egle Cironkaite

## Luke Redhead Healthcare

Luke showed outstanding leadership and compassion when he managed a dangerous, highly distressing situation involving a vulnerable elderly patient. He calmly took control, protected pedestrians, de-escalated tension and ensured the patient’s safety and wellbeing.

“He doesn’t just manage a team, he leads by example, acts with compassion and consistently puts the safety and wellbeing of others first.” – Nominator Mark Davies

## Melissa Temby Retail

Melissa noticed a regular customer feeling unwell and went above and beyond to ensure he was safe, providing water and making sure he got home safely. All while continuing her duties with her usual positivity, demonstrating care, professionalism and kindness.

“She is a true credit to the team, with a heart of gold!” - Nominator Samantha Sutton



## Milan Devji Cuisine Centre

Only months into the role, Milan stepped up when his line manager was unexpectedly absent, taking full responsibility for team safety, food safety and efficiency at scale. He calmly delivered consistent, high-quality results under pressure, earning trust and praise across the team.

“He has taken everything in his stride and gets amazing feedback from everyone in our team.” – Nominator Greg Harrison

## Teresa Newlan Retail

Teresa stood out during a major transition by becoming the trusted constant for colleagues and customers alike. She supported a new team with warmth, reliability and hands-on training, while delivering genuinely caring service that repeatedly lifted patients' spirits. Her calm leadership and positivity make her an everyday difference-maker.

“She has been an outstanding help... a shoulder to lean on and always reliable for success.” – Nominator Macy Brown



## Morag McClure Retail

Morag acted instantly when a customer collapsed, providing critical first aid, keeping her calm and assisting with breathing while arranging a defibrillator and wheelchair. Her quick thinking helped stabilize the woman until the ambulance arrived, earning praise from the crew and the family.

“If she hadn't leaped to his aid, I would hate to think of the outcome.” – Nominator Ashley Smeaton

## Zsuzsanna Katalin Szeleczkine Ver Healthcare

Katalina stood out for her instinctive bravery and compassion when faced with a life-threatening emergency. Off duty, she immediately administered first aid to a baby who wasn't breathing, calmly coordinating help and reassuring a distressed parent. Her swift exemplified care at its very best.

“Without a second thought, she ran towards the sound and immediately stepped in.” – Nominator Beata Wojcik

# Ireland





## Aidan Meagher

### Business & Industry Southern Ireland

Aidan showed extraordinary bravery and quick thinking during a distressing incident when a resident experiencing a psychotic break endangered a newborn. As a colleague was pulled to the floor, Aidan caught the baby, ensuring its safety.

“His calm, decisive actions prevented tragedy.” – Nominator Zaneta Styra

## Ann O'Brien

### Business & Industry Southern Ireland

Ann makes an outstanding contribution to her community. She runs a youth club, providing a safe, encouraging space where children learn new skills and fundraises to buy essential equipment. As one parent says, “Ann makes such a difference to our children's lives.”

“Her dedication supports many local kids and strengthens the community.”  
– Nominator Audrey Stoutt

## Douglas Delgado da Silva

### Business & Industry Southern Ireland

Douglas demonstrated exceptional courage and composure during a kitchen fire. Arriving before the full team, he attempted to extinguish the deep fat fryer, activated the fire alarm and alerted security. His quick, decisive actions ensured everyone's safety.

“Douglas's presence of mind prevented what could have been a disaster.” – Nominator Stephan de Vries

## Ianna Goriuc

### Business & Industry Southern Ireland

Ianna showed remarkable bravery and compassion during a traumatic incident when a resident experiencing a psychotic break, endangered a newborn. She instinctively intervened, putting herself at risk and sustaining an injury, while helping secure the baby's safety.

“Her courage and quick action were lifesaving – she acted heroically.” – Nominator Zaneta Styra

## Isabella Silvestri

### Business & Industry Southern Ireland

Isabella has transformed the hospitality team's reputation, delivering meticulous, high-impact service that impresses clients and elevates major events. Reliable, attentive and proactive under pressure, she is indispensable across the operation.

“Isabella is a superstar... she even remembers the things I forget under pressure.” - Nominator Fergal O'Halloran

## John Lavelle

### Business & Industry Southern Ireland

John has been an invaluable team member for 20 years, always going above and beyond. He willingly covers extra shifts, helps colleagues with any task and ensures everything is done to the highest standard.

“John is a steady rock of consistency, always positive, reliable and a true star to everyone around him.” – Nominator Pasquale Rea

Q4 Winner **John Lavelle**,  
nominated by Pasquale Rea



### **Leon Jordan** **Business & Industry Southern Ireland**

Leon's talent, skill, and passion for food are remarkable. Despite being a junior, he can deliver fine dining dinners to Head Chef standards and contributes invaluable ideas for our concepts. He is hardworking and dependable, making a real difference.

“ I am so proud of Leon and how far he has come over the last 2 years.” – Nominator Corrie Jansen van Vuuren

### **Michael Rooney** **Business & Industry Southern Ireland**

Michael consistently delivers an exceptional experience, ensuring immaculate setups, creative meals and a team that is motivated and supported. He notices small details that make a big difference, from accommodating dietary needs to greeting customers.

“ Without ever telling him I was vegetarian, he spotted it and has since ensured the simplest sandwich is a delight.” – Nominator Lee O'Donnell

### **Malachy O'Hara** **Education**

Malachy consistently exceeds expectations, creating beautifully presented, flavourful dishes while developing innovative menu items. A true team player, they train new staff, support colleagues and maintain the highest standards of food safety.

“ Malachy's creativity, passion and dedication inspire everyone in the kitchen.” – Nominator Marcus Lemon

### **Stephen Stroughair** **Business & Industry Southern Ireland**

Stephen is attentive, diligent and always ready to help. Last week, he saved a colleague from serious injury during a medical emergency, spotting her about to faint and catching her before she hit a metal bar. His quick thinking and bravery make him invaluable.

“ Stephen literally saved her life.”  
.– Nominator Oreoluwa Oduko

# Levy





## Alex Roby Jockey Club Catering

Alex has grown into a dynamic junior sous chef, leading kitchen production with energy, creativity and commitment. He drives new menu concepts, manages complex events seamlessly and inspires the next generation of chefs through mentoring and engagement, making a lasting impact.

“His commitment and support have been key to his success.” – Nominator Martin Swindley

## Bethany O'Neil Venue Collection

Beth quietly drives excellence, supporting her team and line manager every day while seamlessly running shifts across the restaurant, bar and events. Always ready to step in at short notice or stay late, she inspires her colleagues with warmth, efficiency and dedication.

“She is such an asset to the team and the business.” – Nominator Scott Leatherland

## Billie-Jo Pearce London and South

Billie stands out for her resilience, warmth and determination in a demanding role. She's grown rapidly in confidence and capability, strengthened team relationships, reduced outstanding debt and turned personal challenges into strengths.

“Her positivity and reliability make her indispensable, lifting both performance and morale across the team.” – Nominator Kasia Pardel

## Karl O'Reilly Levy Ireland

Karl stands out for turning passion into action. He leads on sustainability - cutting food waste, supporting local suppliers, feeding families in need and inspiring teams and communities alike. He's made climate, wellbeing and social responsibility part of everyday practice.

“He doesn't just talk about change - he makes it happen.” - Nominator Gintare Paulauskaite



## Leticia Rigo

### Jockey Club Catering

Leticia had only been in her new kitchen admin role for a couple of months when the head chef was suddenly off work - yet she took full control, managing menus, orders, staffing and logistics for the biggest event of the year with total composure and professionalism.

 **She has really risen to the occasion.” – Nominator Camille Pilcher**

## Martin Evans

### Venue Collection


Martin has transformed how teams think about waste - turning food and recycling targets into something engaging, visible and shared by everyone. He's driven real behavioural change and made sustainability part of everyday working life.

 **Thankyou for making this very tricky subject a little easier to understand. Great job!” – Nominator Jo Austin**

## Paul Taylor

### Midlands, North & Wales


Paul has transformed a complex, high-pressure operation into a model of excellence - leading a large, transitional team through one of the venue's biggest events with calm, clarity and energy. His proactive approach, motivational leadership and innovative initiatives have elevated standards.

 **He has built connections and inspired the team to surpass all expectations.” – Nominator Adam Hucknall**

## Shanice Conteh

### London and South

Shanice has been a stabilising force during an exceptionally challenging period. Through multiple TUPEs and cultural change, she has kept everything running with calm professionalism, empathy and endless positivity.

 **She supports colleagues, safeguards compliance and strengthens culture while holding the People function together.” – Nominator Emily Johnston**

## Shauna Hickey

### Levy Ireland

Shauna is the embodiment of exceptional leadership - combining expertise, calm energy and unwavering support to lift her team and improve processes across the organisation. Her empathy and reliability extend beyond work, providing personal encouragement and care.

 **She truly makes a difference to those around her - everyone needs a Shauna in their life!” - Nominator Holly O'Sullivan**

## Simran Colaco

### Constellation

Simran consistently elevates every environment she works in, blending professionalism, warmth and thoughtful care. She transforms ordinary moments into unforgettable experiences, showing quiet leadership and genuine humanity that inspires colleagues and delights guests alike.

 **Her attention to detail and empathy make her a true standout in every setting she joins.” – Nominator Hinesh Parmar**



# RA Group



Q4 winner  
**Dwaign Ramoutar**,  
nominated by  
Mira Kraleva-Greener



### **Arati Rana** **Restaurant Associates**

Arati consistently delivers exceptional customer service, brightening every customer's day and earning 68 pieces of positive feedback this quarter alone. She supports her teammates, uplifts the team and transforms the coffee bar atmosphere with warmth and dedication.

“Arati brightens everyone's day and makes every visit a pleasure.” –  
Nominator Carl Roach

### **Caitlin Wells** **RA Venues**

Caitlin was nominated for her instinctive, compassionate leadership during a critical mental health crisis. She stayed with a vulnerable colleague, coordinated urgent support and personally ensured they were not alone when professional care was needed.

“Her calm, decisive actions prioritised safety, dignity and humanity above all else.” – Nominator Alice Barrett

### **Cydney Nicholson-Ray** **RA Venues**

Cydney transformed a complex, high-pressure event into a standout commercial and client success. She seamlessly combined operational leadership with persuasive sales - securing significant additional revenue outside her remit and earning a confirmed rebooking.

“Her calm authority, client rapport and ability to inspire confidence set her apart as a true all-round leader.” –  
Nominator Alison Mcpherson

### **Dwaign Ramoutar** **Rapport**

Dwaign consistently delivers excellence as Floor Lead - managing complex operations and client events while mentoring his team with calm professionalism. He steps up in crises, from administering first aid to guiding his team after a colleague's passing.

“Dwaign stays composed under pressure, leads with compassion and makes everyone feel supported and valued.” -  
Nominator Mira Kraleva-Greener

## Kerry-Ann Alvarez Trivino

### Restaurant Associates

Kerry-Ann brought her Ecuadorian heritage to life in her “Guest Chef” pop-up, creating an authentic, flavourful dish and transforming her service area with cultural touches. Her passion, creativity and dedication delighted customers, boosted sales and inspired colleagues.



**Kerry-Ann’s energy and personal touch made the experience unforgettable for everyone.”**  
– Nominator Dominic Berinato

## Laura Fernandez

### Restaurant Associates

When a major water leak threatened service for 900 customers, Laura quickly took control - reallocating staff, maintaining calm and keeping customers informed while restoring service within 40 minutes. Her leadership under pressure ensured a professional and positive experience.



**Laura led brilliantly and kept everything on track despite the unexpected disruption.”** – Nominator Maria Gonzalez

## Lena Dyke

### RA Venues

Lena expertly managed the TUPE process for 13 new sites, supporting staff through inductions, technology challenges and onboarding 23 casual team members. She remained flexible, proactive and patient, ensuring a smooth transition despite delays and obstacles.



**Lena takes ownership, supports everyone with care and makes complex processes seamless.”** – Nominator Alice Barrett

## Nageen Jalal

### Rapport

Nageen acted swiftly and calmly when a colleague collapsed - alerting security, providing reassurance and ensuring he was hydrated while waiting for paramedics. His composure, quick thinking and genuine care ensured the incident was handled safely and professionally.



**Nageen’s calm and compassionate response made all the difference in a frightening situation.”** - Nominator Riccardo Sessa

## Roksana Kinga Welawska

### Rapport

Roksana demonstrated extraordinary composure and leadership during a colleague's suspected heart attack. She quickly contacted emergency services, provided reassurance and moved the employee to a safe, private space. Her strategic thinking and calm response helped saved a life.



**Roksana acted brilliantly, combining care and professionalism under extreme pressure.”** – Nominator Manuela Teixeira

## Stacey Curtis

### RA Venues

Stacey has redefined service excellence through her client expertise, leadership and mentorship. She trains colleagues, ensures seamless venue operations and nurtures confidence in others. Her relationship-building secured a major client for their fifth consecutive year.



**Stacey empowers everyone around her while delivering exceptional client experiences every time.”** - Nominator Anna Thorne

Got any questions?

Check out:

[compassbeastar.com](https://compassbeastar.com)

or drop us an email, we'd love to hear from you:

[sarah.scott@compass-group.co.uk](mailto:sarah.scott@compass-group.co.uk)

A massive  
**thank**  
**you**