

Winners' stories

Quarter One, 2025

All stories have been summarised
– if you would like to read your full,
original nomination, please contact
your nominator.

Be A Star helps you to recognise and thank your colleagues for all their great work and contribution to Compass UK & Ireland.

Over the following pages you can now read all our Q1 winners' stories – celebrating and shining a light on our extraordinary people!


Recognising the remarkable

B&I




Adam Greenway Eurest

Adam expertly manages a complex oil refinery site - where safety is paramount - with three catering outlets, hospitality, and 100+ vending machines. During 'turnaround,' he supports 4,000+ people, working tirelessly, including nights and weekends – always making a real impact.

 **I agree with my client, Adam is a great asset and a pleasure to have on my team.” – Nominator Sarah Hey**

Christopher Hyde Eurest

In under 12 months, Chris has blown everyone away. He’s known for his creativity, organising themed events and boosting morale through team-building activities. His efforts make a real impact, consistently impressing both clients and customers.

 **He created a positivity wall with photos of the team on event days or having nights out, as a real showcase of the talent we have.” – Nominator Jordan Bell**


Clifton Bell Dine

Clifton is respected by all our congregation, embracing the culture and showing exemplary respect. His dedication and commitment to excellence makes a lasting impact. A true asset, Clifton has been pivotal to our contract extension.

 **Clifton is a breath of fresh air; his passion is priceless.” – Nominator Amanda Briggs**


John Stinson Dine

John's built great relationships, grown the business, and mastered every aspect of his role. His friendly manner, attention to detail, plus outstanding service makes a real difference. His dedication, and knack for making customers feel valued, makes him a joy to work with!

 **Our client says John has changed the feel of the site with his positive energy and cheeky laugh.” – Nominator Ross Morgan**


Joshua Lakin 14forty

Josh's help in a stressful moment makes him a true hero. Seeing a colleague's despair over a flat tyre, he quickly stepped in, changed it, and offered advice. His compassion and willingness to help was the true spirit of teamwork.

 **I would have been stranded in a thunderstorm with no one to collect my 4-year-old son from school..” – Nominator Shanice Evans**

Julie Hoy Eurest

Julie and her team delivered a flawless four-day event, serving 300+ employees with 96% satisfaction. Their excellence continued at a senior leadership visit, earning praise as the 'Catering Dream Team.' Consistently recognised with awards, Julie is a truly deserving winner.

 **The team's incredible work ethic plus passion and perfection is admired by so many.” – Nominator Bryn Hooker**

Jurate Kucinske Eurest

Despite facing illness, Jurate's positivity never wavers. She's fantastic with customers, colleagues, and suppliers, always bringing a smile and a can-do attitude. Her dedication and professionalism shine through daily, making her a true asset and an inspiration to those around her.

“Her attitude has been the definition of ‘leaving your personal problems at the door!’” – Nominator Jack Dale

Neil Baker 14Forty

“Neil stepped in when I was panicking over a flat tyre. He quickly changed it, offering helpful advice, and making sure I was ready to go before a thunderstorm hit. His compassion and teamwork truly went above and beyond. I'm incredibly grateful!”

“He really did go the extra mile – showing what a kind and genuine person he is.” – Nominator Shanice Evans



Q1 Winner
Julie Hoy
from Eurest,
nominated
by Bryn
Hooker.

Katie Timberlake Eurest

Katie, a friendly, customer-focused barista, has dreams of becoming a chocolatier! She pursued a Commis Chef apprenticeship, showing incredible grit despite personal challenges. Her passion and determination inspire everyone and even our clients eagerly follow her journey.

“I cannot explain how proud of her I am. Her tenacity and resilience continue to surprise me.” – Nominator Nicola Smith

Stuart Edwards 14Forty

During the oil refinery's critical shutdown (and with the manager in hospital), Stuart took the lead seamlessly, managing the team, client requests, and operations without missing a beat. His dedication, calm problem-solving, and can-do attitude kept everything running smoothly.

“The client didn't even notice the usual manager wasn't on site thanks to Stuart's dedication.” – Nominator Mark Beach

Central Functions





Aaron Dhaliwal B&I - Finance

Aaron went above and beyond after a colleague's departure, taking on half of their workload without being asked and supporting the team. He showed his dedication further by staying late to meet crucial internal and external deadlines.

“We massively appreciate Aaron's efforts and he does it all with such a positive attitude!” – Nominator Mike Kirkham

James Mondo Foodbuy

Despite James' nominator, Niamh, having never met him, she wanted to thank him for his exceptional support and care in resolving her Foodbuy issues. He went above and beyond, personally ringing her to update her on tickets.

“He wasn't just someone on a keyboard, but someone who actually cares - he is the best!” – Nominator Niamh Gjeci

Harry Duggan ESS - DMA

After moving from one team to another, Harry finished his Year End in his new role and then came over to help his previous team to complete the accounts for his old role. His efforts were massively appreciated, in the absence of a replacement for his role.

“He gave up his time after hours to support, a huge thank you, Harry!” – Nominator Mike Kirkham

Mia Molloy B&I - Finance

Mia went above and beyond after a colleague's departure, taking on half of their workload without being asked and supporting the team. She showed her dedication further by staying late to meet crucial deadlines.

“We massively appreciate Mia's efforts and she does it all with such a positive attitude!” – Nominator Mike Kirkham

Sharon Smith

Finance

Sharon provided expertise and a significant level of support to Dine in relation to billable cash shortages and cashless systems risks that have been present since 2022. Despite her already stretched capacity, she consistently offers time for training, troubleshooting and weekly calls.

“Sharon’s willingness to tackle high-stakes challenges have made a significant impact.” – Nominator Charlotte Carre

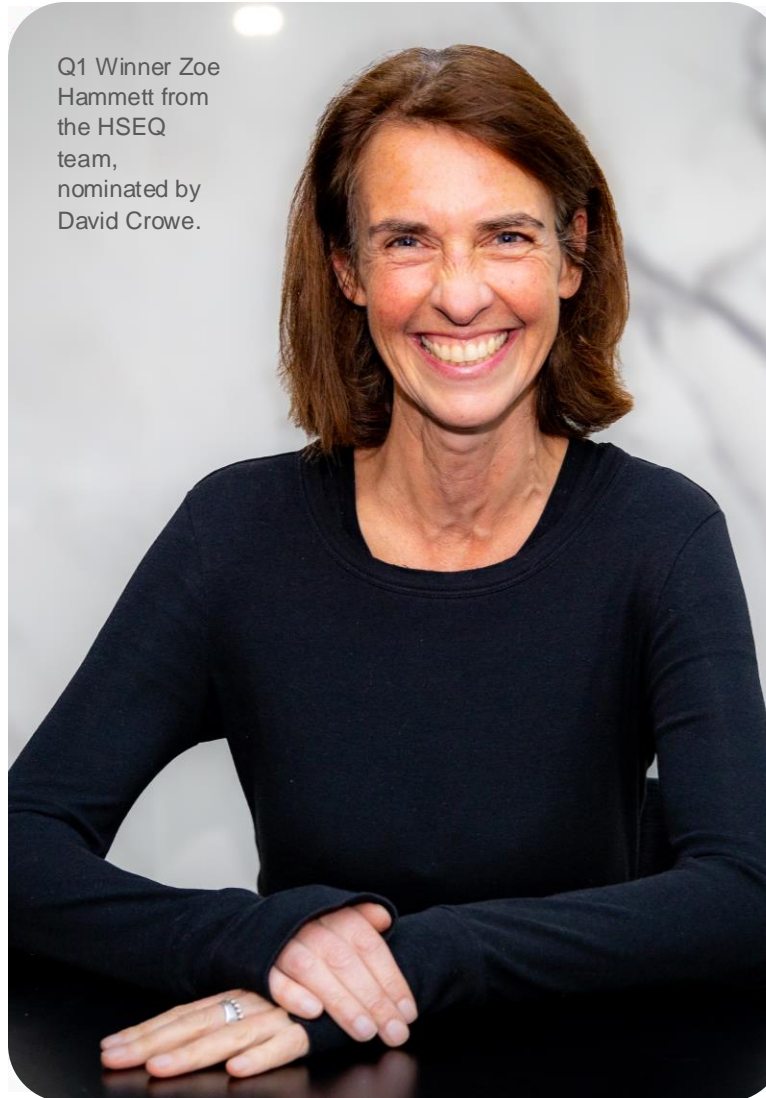
Sonia Murtagh

Human Resources

On finding out there was no data for the Social Referral Hub, Sonia upskilled her data literacy and created a central place to record the data. Her continued work to keep this data accessible, accurate and up-to-date has given valuable insights to the Social Value team.

“Sonia clearly takes a lot of pride in her work!” – Nominator Grace Nichols-Singh

Q1 Winner Zoe Hammett from the HSEQ team, nominated by David Crowe.



Sian Richards

Healthcare

Sian is a fountain of knowledge who drops everything to support others. Her exceptional dedication has seen her quickly become a trusted, knowledgeable resource, offering guidance and training to others.

“She is completely humble about her contribution and I want her to be recognised!” – Nominator Jessica West

Zoe Hammett

HSEQ

Zoe played a key role in the HSE integration of CH&CO into Compass, ensuring smooth comms and engagement with new team members. She also supported Levy's successful expansion into Germany, bridging language barriers and building strong relationships with new colleagues.

“Her dedication, support and positive impact make her an invaluable asset to the team.” – Nominator David Crowe

Chartwells





Q1 Winner Joanne O'Connell from Chartwells, nominated by Chloris Aspland-Jones.

Amanda Irlam State Schools

Amanda consistently delivers outstanding service and delights clients with events such as tea parties and Victory Day - the school is even nominating her for their own award! Her food quality and presentation set a benchmark for other units, requiring no prep to impress.

“It's often easy to take for granted our wonderful staff, Amanda is truly deserving of this recognition” – Nominator Samantha Fisher

Christina Aldridge Independents

Christina has been with Chartwells for over 10 years and is an invaluable team member. Her commitment to Allergy Awareness is outstanding, she studies new dietary requirements each term and personally introduces herself as the Allergy Champion, ensuring pupils are always catered for.

“Her commitment never falters, she is always supportive and caring to students and staff.” – Nominator Fiona Purnell

Gioutzin Mertiri Universities & Colleges

Driver Gioutzin helped a staff member who was feeling unwell, getting her a drink of water and ensuring she was comfortable and cared for. His thoughtfulness to someone he didn't know stood out and was deeply appreciated.

“A simple gesture but very meaningful in a world where many people are too busy to look out for each other.” – Nominator Adrianna Harazin

Joanne O'Connell Universities & Colleges

Chef Jo's dedication to the University pop-ups and Social Kitchen events have brought fresh ideas to the table. Her enthusiasm, problem-solving, and warm presence elevate every event and she's eager to tackle new challenges.

“Jo's resourcefulness shines as she calmly tackles challenges with quick thinking and creative solutions.” Nominator Chloris Aspland-Jones

Laura Hutchison-Hazelden

Independents

When two front-of-house colleagues were unable to work, Laura stepped up and handled the increased workload with calm professionalism. She carried out her own responsibilities with grace then offered support and assistance to her colleagues, ensuring all ran smoothly.

“Her dedication to teamwork and her helpful nature truly make a difference.” – Nominator Olivier Fasolo

Lorraine Parker

State Schools

I've never met Lorraine but my daughter, who is in Year 7, speaks so highly of her friendly, supportive nature. Lorraine helped when tech issues arose with the payment scanner and consistently made her feel comfortable and welcomed, which is a huge part of encouraging children to eat their lunch!

“Lorraine's kindness and her dedication to making kids feel at ease is truly appreciated.” – Nominator Lucy Hunt

Q1 Winner Mandy Southern
from Chartwells, nominated by
David Tungate.



Lauren O' Toole

State Schools

Hardworking, enthusiastic, and always ready to help, Lauren seamlessly balances cooking, training, and support roles. Her positivity, dedication, and attention to detail inspire everyone. Lauren truly goes above and beyond, making a real difference every day!

“Lauren is infectiously inspiring - supporting others and encouraging people to enjoy life.” – Nominator Tony Long

Mandy Southern

State Schools

Quiet and humble, Mandy's dedication shines through. When her unit manager tragically lost a loved one, Mandy stepped up as temporary manager, ensuring the school ran smoothly. Her strength and kindness made a huge difference to all.

“Despite the fact she's been grieving too, she led the team brilliantly. I don't know how she's done it!” – Nominator David Tungate

ESS



Q1 Winner Louise Skillen
from ESS Defence,
nominated by Lin Thomson.



Alice Carlesso

EGI

Alice instantly brightens any room with her positivity and problem-solving skills. Highly organised and supportive, she motivates the team, instilling confidence and excitement and driving everyone to excel. "We would be lost without her!"

“A true unsung hero, she deserves recognition - the company is lucky to have her.” – Nominator Bobby Weaver

Claire Tennant

EGI

Chef Claire was incredible during the mobilization of a new unit. With recruitment and vetting challenges, we had to take the Chef Manager out of Claire's unit - leaving Claire as the only chef and with no manager. Despite this, her dedication and can-do attitude ensured seamless service.

“Her support was invaluable, it was so reassuring to know the unit was left in safe, capable hands.” – Nominator James Stewart

Fay Meen

DMA

Cleaning Supervisor, Fay, remained calm during a medical emergency, helping where possible. She played a key role in the aftermath of the event, ensuring the situation was managed effectively with meticulous attention to detail.

“Fay's ability to stay focused under pressure and her selfless, humble nature make her an invaluable asset to the team!” – Nominator Emma Boon

Jasmine Horsley

DMA


Apprentice Jasmine showed exceptional drive and teamwork when supporting a busy shift with her impressive knowledge and maturity. She managed the kitchen with ease, ensuring the menu was executed flawlessly.

“Jazz's skills have always impressed me and I feel she will go a long way within the company.” Nominator Belinda Tancock

Jim Harrop-Williams

DMA

Jim is a tremendous support to all; his deep knowledge, attention to detail, and consistent performance have been crucial to the team. He played a key role in restructuring SAP, optimising processes and transitioning files to a centralised system.

 **Jim's innovation and foresight have significantly contributed to the team's success, including achieving record profits.” – Nominator Toni Bishop**

Lauren Anderson

EGI


Lauren showed passion and initiative in supporting the Menopause Campaign - representing her unit in a menu competition and creating a winning three-course menu designed to support women transitioning through the menopause.

 **Lauren's menu sparked meaningful discussions about the menopause and how to support customers from a nutrition perspective.” – Jennifer McGroarty**

Lisa Calaby

DMA

Lisa stepped in to deputise for both the GM and the OM, showing outstanding resilience and leadership and ensuring the smooth operation of four busy sites. Despite the challenges, Lisa managed over 50 staff with professionalism, maintaining efficiency and moral.

 **Without Lisa rising to the occasion, there's no doubt the contract would have faced significant challenges.” – Nominator Paul Lockwood**

Louise Skillen

DMA


Since starting 10 years ago, Louise has developed into a confident, capable cleaning supervisor with excellent leadership skills. Her commitment to self-improvement through online training and her pursuit of a career pathway highlight her growth and potential for success.

 **Her positivity and determination to learn and success is second to none.” – Nominator Lin Thomson**

Monika Booth

DMA


Receptionist Monika was nominated for her exceptional dedication and creativity, going above and beyond to create impactful Remembrance Day displays, using eco-friendly materials. Monika's work and commitment make her an invaluable asset to ESS.

 **She is committed to both the client and the team, making a huge difference with her great service.” – Nominator Rhi Backhouse**

Tegan Peters

DMA

Tegan remained calm and in control during a gas leak at the bar - quickly evacuating customers and raising the alarm, before liaising with and supporting the fire brigade to ensure the safety of all.

 **Her professionalism and composure were vital in managing the emergency, making a significant difference that night.” – Nominator Nicola Patrick**

Healthcare & Retail



Beata Wojcik White Oaks

Bea was nominated for his outstanding contribution to the complex mobilization of nine care homes in just four weeks. With high vacancies and first-generation outsourcing, he supported clients, residents, and teams while adapting to evolving needs.



His efforts helped exceed expectations, fostering team spirit and potential contract growth.” – Nominator Laura Tighe

Binyamin Baron Medirest

Ben noticed a patient in distress and, recognising it as a critical emergency, alerted the nursing team. Thanks to his swift action in escalating the situation, the patient received the necessary care just in time, preventing a serious outcome. His care and dedication is deeply appreciated!"



Ben exemplifies our core values and provides exceptional service and care!" – Nominator Aneta Zieja

Cameron Quinlan Medirest

Cameron has earned well-deserved praise from the Trust for his exemplary support of patients and assistance to staff during critical moments. His remarkable awareness and decisive actions in medical emergencies truly sets him apart.



Cameron's compassion and work ethics should be recognized!" – Nominator Rosanna Rega

Darren Manikam Healthcare Retail

A distressed and tearful 16-year-old girl who was being followed and harassed in the hospital sought refuge in the M&S. Stuart and Darren provided comfort, ensured her safety, and called Sharif for assistance, who called security and escorted her back to her father.



Their swift, compassionate actions showed exceptional safeguarding in a difficult situation.” – Nominator Mark Balding

Ibrahim Ahmad Medirest

Nasa goes beyond his security role to prioritize patient care and safety, with his proactive approach and exceptional communication skills helping de-escalate tense situations. His compassion recently diffused two critical incidents, earning him much praise.



We want to thank him for his unwavering dedication to creating a safe, supportive environment.” – Nominator Lina Syvoke

Janet Dzioneta-Sriubiene Medirest


Janet was nominated for her dedication, leadership, and professionalism. As Retail Manager, she expertly navigated the challenges of a major restaurant refurbishment, ensuring seamless service for 7,000 staff with her meticulous planning and attention to detail.



She exceeded expectations, and showcased her exceptional commitment to excellence.” – Nominator Karen Gascoigne


Lucy Andrews Medirest

Since joining, Lucy has transformed team morale, collaboration, and cleaning standards. Her leadership, positivity, and problem-solving skills have created a culture of excellence and teamwork. Approachable and inspiring, she has set higher standards, making a visible impact.

 **Lucy is truly valued, and we deeply appreciate her dedication and support.**
– Nominator Marcus James


Samantha Tatum-Honer-Wright Instore

Samantha made an immediate impression with her warmth, dedication and knowledge of the café. Despite staff shortages, she remains calm under pressure, supporting customers and colleagues effortlessly. Her multitasking and ability to diffuse difficult situations are invaluable.

 **No matter the challenge, she always finishes her shift with a smile.”** –
Nominator Tamara Hick


Sharif Miah Healthcare Retail

A distressed and tearful 16-year-old girl who was being followed and harassed in the hospital sought refuge in the M&S. Stuart and Darren provided comfort, ensured her safety, and called Sharif for assistance, who called security and escorted her back to her father.

 **Their swift, compassionate actions demonstrated exceptional safeguarding and professionalism in a difficult situation.”** – Nominator Mark Balding


Steven Clarke Medirest

Dedicated car park attendant, Steven, is always positive and helpful, even in challenging situations. His kindness was especially evident when he welcomed a new neuro-diverse colleague with empathy, offering to meet him from the bus to ease his first-day nerves.

 **His great teamwork and inclusive attitude are truly commendable.”** –
Nominator Donna Lawson

Stuart Bumstead Healthcare Retail

A distressed and tearful 16-year-old girl who was being followed and harassed in the hospital sought refuge in the M&S. Stuart and Darren provided comfort, ensured her safety, and called Sharif for assistance, who called security and escorted her back to her father.

 **Their swift, compassionate actions showed exceptional safeguarding in a difficult situation.”** – Nominator Mark Balding

Ireland



Annemarie Monaghan

Business & Industry

Annemarie is hardworking, dedicated and always ensures everything runs smoothly. Though her role is C/A and Barista, she steps up as a cook, supervisor, and mentor – her reliability and customer rapport make her invaluable.



**As a manager, I truly appreciate her support and dedication.” –
Nominator Anthony Hayes**

Ciaran Bennett

Education

Ciaran has a genuine passion for their craft, with beautifully presented, innovative and delicious dishes. A true team player, Ciaran supports colleagues, maintains high food safety standards, and fosters a positive work environment.



Their passion and commitment to excellence make them truly deserving of recognition.” – Nominator Marcus Lemon

Fernanda Tavares da Silva Palma

Business & Industry

Since joining, Fernanda has quickly become an invaluable part of the team. Her dedication, warmth, and creativity shine through, from designing a PowerPoint on healthy fruit choices to organizing Halloween decorations.



Fernanda’s commitment to learning, customer care, and improving team morale makes her an outstanding asset.” – Nominator Madalina Andrici

Grace Hogan

Business & Industry

Grace was nominated for her outstanding leadership and teamwork - consistently supporting team members while ensuring exceptional client satisfaction. Her dedication and creativity make a real difference.



**She truly sets a positive example as both a manager and colleague.” –
Nominator Andrei Budian**

Kevin Doyle

Business & Industry

Kevin's enthusiasm, wit and energy make him a customer favourite at the deli bar, where he knows orders and names by heart. Despite staff shortages, he remains cheerful, ensuring consistently great service.



**Kevin is a lively character and such an important part of the team.” - Nominator
Kate Green**

Raphael Helly

Business & Industry

Raphael was nominated in recognition of his dedication and growth as a Kitchen Porter. Raphael has transformed from a newcomer to a reliable leader, managing tasks with focus and responsibility.




**His patience and supportive nature with new team members demonstrate his outstanding qualities.” – Nominator
Madalina Andrici**

Q1 Winner
Fernanda Tavares
Da Silva Palma
from B&I Southern
Ireland, nominated
by Madalina Andric



Sinead Cassidy **Business & Industry**

General Manager Sinead consistently delivers the highest standards in both daily tasks and client requirements. Her unwavering support, creativity, and dedication to well-being and business success inspire and motivate her entire team.

 **Sinead is a true role model.” –
Nominator Andrei Budian**


Stephen Murray **Education**

Stephen is an invaluable asset to our team, consistently delivering exceptional standards. His adaptability, commitment, and dedication have significantly improved customer satisfaction and service and his teamwork, attention to detail, and personal presentation are outstanding.

 **He is a true leader and motivator.” –
Nominator Mark Reilly**

Sophie McGrane **Business & Industry**

Starting in the restaurant and coffee dock, Sophie has now taken charge of the Hospitality floor, managing daily events with precision. Her attention to detail, positive attitude, and dedication have earned her exceptional feedback from clients.

 **Sophie's creativity, patience, and ability
to coordinate under pressure make her
an invaluable asset.” – Nominator
Kathleen O'Connor**

Tinu Jacob **Business & Industry**

Cleaner Tinu is known for his dedication and attention to detail in his duties, earning the respect of residents and clients alike. Tinu's empathy, willingness to help, and supportive nature make him a great role model and an inspiration to his colleagues.

 **He truly deserves recognition for his
outstanding contributions.” –
Nominator Zaneta Styma**

Levy UK + Ireland





Q1 Winner Alex Hall from Jockey Club Catering, nominated by Allan Porter

Alex Hall Jockey Club Catering

Alex was nominated for his unwavering dedication and successful implementation of K Stock across the estate. Despite numerous setbacks and external pressures, Alex successfully rolled out the system, also creating K Stock Champions to support challenging sites.

“ Alex committed a huge amount of personal time to ensure this success.” – Nominator Allan Porter

Jonathan Gaff Jockey Club Catering

Jonathan was nominated for his unwavering dedication and successful implementation of K Stock across the estate. Despite numerous setbacks, he successfully rolled out the system, while supporting challenging sites.

“ Jonathan committed a huge amount of personal time to ensure this success.” – Nominator Allan Porter

Christine Goodman Levy UK + Ireland

Committed and determined Christine genuinely cares about the experiences her customers receive. For the past three months, she has covered the event planning department alone, stepping up and ensuring no disruption to customer service while supporting and uplifting her colleagues.

“ Christine's impact on the venue is unrivalled, I am proud to have her as part of the team.” – Nominator Daniel Whelan

Lucy Belfield Levy UK + Ireland

Lucy has stepped up with conviction and determination while her site is recruiting a new GM. She handles customer queries efficiently and proactively boosts sales - all while ensuring financial stability and forecasting to the leadership team.

“ Lucy's enthusiastic response to team and business support in the absence of the venue leader is absolutely inspirational.”
Nominator Kathleen Edwards

Petre Cristian Cosma Levy UK + Ireland

When one of Petre's customers struggled to understand a document in Spanish, he kindly helped translate it. The customer's relieved smile afterward was a testament to Petre's helpfulness and dedication to providing excellent service.

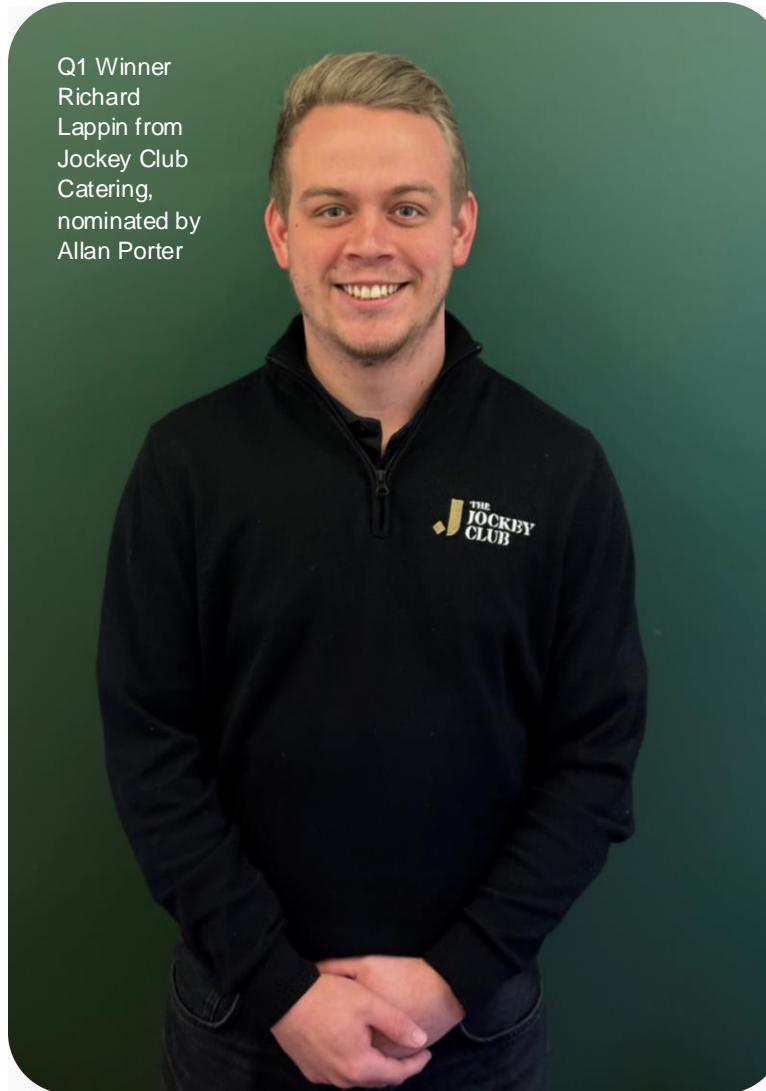
“**Petre consistently goes above and beyond for both his colleagues and customers.**” –
Nominator Raul-David Marinau

Richard Lappin Jockey Club Catering

Richard was nominated for his exceptional efforts over the last 12 months. He has doubled our local direct team, reducing travel and accommodation costs and helped negotiate a £10k cost reduction for 2025. Richard also supported the trial and implementation of Human Force and Ubeya, resulting in significant savings and a £30k payroll reduction in P1.

Nominated by Allan Porter

Q1 Winner
Richard
Lappin from
Jockey Club
Catering,
nominated by
Allan Porter



Rebecca Seers Constellation

By building strong relationships with staff and management, Rebecca has enhanced staff quality, ensuring the right people are in the right roles. Her efforts in localizing the workforce and training have boosted performance, reduced costs, and increased customer satisfaction.

“**She has consistently improved staffing functions across key KPIs.**” – Nominator
Kevin Berry

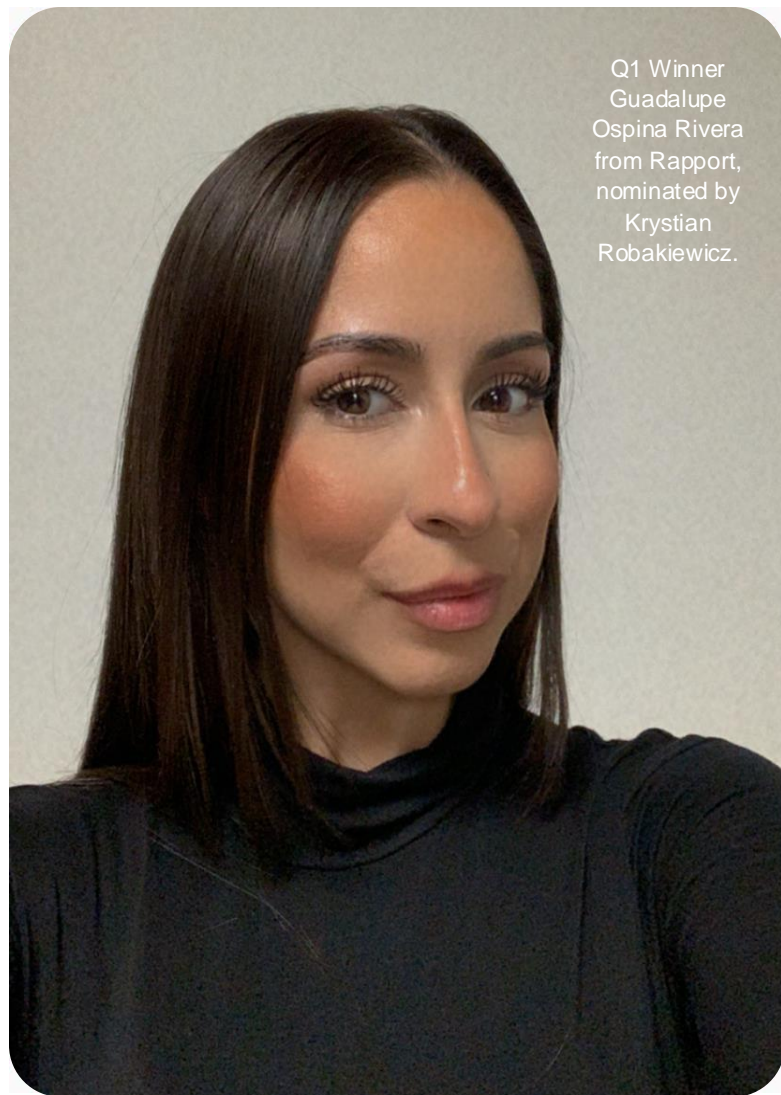
Shane Ryan Levy UK + Ireland

Shane is an exceptional employee who embodies leadership, dedication, and teamwork. He inspires creativity and mentors others to strive for excellence. Always setting high standards, Shane fosters collaboration, particularly with younger team members and apprentices

“**His commitment to learning, accountability, and a positive work environment make him an invaluable asset.**” – Nominator Michael Fox

RA Group





Q1 Winner
Guadalupe
Ospina Rivera
from Rapport,
nominated by
Krystian
Robakiewicz.

Cosmin Badragan Rapport

While on reception Cosmin discovered a lost credit card and, despite initial uncertainty, diligently identified its rightful owner. His discreet approach, strict adherence to GDPR regulations, and commitment to exceptional service ensured the guest's security and she was overjoyed.

“His professionalism, attention to detail, and willingness to go above and beyond truly reflect our values.” – Catherine Sandoval

Fran Walsh Rapport

While performing her routine floor checks, Fran encountered a bank employee facing an unexpected fashion emergency — ripped tights before an evening concert. With empathy and resourcefulness, she provided a spare pair, saving the day.

“Fran’s kindness, preparedness, and dedication make her a true asset — thank you, Fran!” – Nominator Viktoriya Zhekova

Dean Friary Hall Rapport

After violent protests left the reception area unusable, it had to be temporarily relocated to a staff-only entrance with no power, internet, or landline. Amidst the chaos, Dean took the initiative to coordinate an extension lead installation, ensuring we had power for devices and heating.

“His quick thinking and problem-solving kept us operational and comfortable.” – Nominator Riccardo Sessa

Guadalupe Ospina Rivera Rapport

When a client experienced a stroke, Guadalupe acted swiftly, assisting colleagues in co-ordinating emergency help and providing calm reassurance until the ambulance arrived. Her actions made a significant difference in a life-threatening situation, highlighting her reliability and care for others.

“Her commitment to the wellbeing of others sets a standard that inspires us all.” – Nominator Krystian Robakiewicz

Kathleen Thorpe Rapport

Kathleen is one of a kind in many ways, and is guaranteed to put a smile on your face when you enter her floor, with her natural enthusiasm and kindness. A client recently praised her outstanding service, larger than life character and caring nature.



People want to be looked after by someone who cares and Kathleen does that in buckets.” – Nominator Nikolaos Galanis

Phil Daintry Restaurant Associates

Sous Chef Phil was nominated for his dedication and outstanding performance. Committed to excellence, he's always the first in and last out, never cutting corners. He leads HACCP, champions allergens, and mentors commis chefs and CDPs, setting a great example.



He really deserves this recognition. Well done, mate!” – Nominator Eleftherios Oikonomou

Samuelle Deleo Restaurant Associates

Sam joined through an internship and has since earned a permanent role in the Brasserie restaurant. His dedication and hard work are truly valued, not just by his team but by clients as well - proof of just how hard Sam works every day.



He's super polite, clearly takes his role seriously and is a great ambassador!” – Nominator Nadia Nonnis

Shradha Rai Rapport

Despite being new to the role, Mimi did an amazing job of getting the new floor and space ready for a smooth opening, on top of learning her role, training and managing logistics. She's built a great relationship with the client and is an invaluable asset to the team.



She always helps out where she can with enthusiasm and dedication, even things that are not her job to do!” – Nominator Madeleine Fletcher

Simona Mocanu Rapport

Simona quickly mastered the intricacies of the two buildings and more than 50 agencies - a challenging task. Her calm leadership during a complex 200-person event showed her problem-solving skills and unwavering commitment further.



"A true partner, I am beyond grateful for her hard work.” – Nominator Lora Yordanova

Valentina Genova Rapport

When a client arrived at reception worried and flustered, having forgotten her pass, Valentina noticed and asked about her favourite coffee. Valentina then went out and bought one, writing a heartfelt message on the cup and leaving the client visibly moved by the thoughtful gesture.



Valentina's kindness turned a tough morning into a moment of warmth and encouragement.” - Nominator Israel Nogales

Got any questions?

Check out:

compassbeastar.com

or drop us an email, we'd love to hear from you:

sarah.scott@compass-group.co.uk

A massive
thank
you