

Winners' stories

Quarter Three, 2025

All stories have been summarised
– if you would like to read your full,
original nomination, please contact
your nominator.

Be A Star helps you to recognise and thank your colleagues for all their great work and contribution to Compass UK & Ireland.

Over the following pages you can now read all our Q3 winners' stories – celebrating and shining a light on our extraordinary people!

Recognising the remarkable

B&I



Ashley Phillips 14Forty

Ashley has already made a significant impact by improving cleaning standards, boosting team morale and building strong client relationships. Notably, he led the team to increase mandatory training completion from 73% to 100%, showcasing his dedication and positive influence.



His positive approach has had a huge impact on the team's morale."
– Nominator Brenda Williams

Cath Westmoreland Eurest

Cath transformed a challenging 24/7 site plagued by poor results and low morale into a thriving, well-run operation. Her leadership has improved staff morale, food quality, customer atmosphere, sales and profit margins, earning exceptional praise from the client.



The turnaround is fantastic! This kind of feedback is unheard of and is testimony to just how good she is."
– Nominator Emma Best

Katie Forsyth Dine

Katie transformed a prestigious site through exceptional leadership and a "never say no" attitude. Despite a long daily commute, she consistently delivers high-quality service, drives innovation and supports her team's development. A standout leader and a true rising star.



Katie is a star in the making, working hard, driving core values and leading from the front." – Nominator Karl Ellis

Kenneth Grant Dine

Ken dramatically improved food quality, service and client satisfaction at his site. Under his calm and passionate leadership, sales rose by 19%, profit margins improved and the site's EHO rating jumped from 2 to 5 stars, earning widespread praise from clients and colleagues alike.



Ken is a breath of fresh air, so calm and helpful. He is a real asset to the team and to Dine."
– Nominator Linda McAra

Lindsey Hindmarsh Eurest

Lindsey joined amid longstanding team challenges and quickly improved a struggling site. Within just two months, she significantly boosted customer engagement and satisfaction - increasing response numbers and raising the Net Promoter Score by 20.6%.



Her dedication and positive impact have earned strong praise from the client and revitalized the team's morale." – Nominator Kate Smillie

Mark Beach 14Forty

Mark has been invaluable during months of stretched resources and recruitment gaps. Instead of flagging the lack of finance support, he rolled up his sleeves, stepped into Parklands and helped his patch through demanding month ends. A true role model of teamwork and dedication.



When the pressure was on, Mark didn't hesitate to step up - showing exactly what great leadership looks like." – Nominator Kenny Pugh

Neil Goff Eurest

Neil has been the steady hand guiding his kitchen through a sudden transition. He seamlessly took on extra responsibilities when the kitchen manager left - keeping operations smooth, supporting the team and ensuring food standards never faltered.

“Calm under pressure and leading by example, Neil's dedication truly make him a star.” – Nominator Chloe Shevills

Sarah Hey Eurest

Sarah is an exceptional manager who combines effective leadership with genuine care. From easing nerves at interviews to creating tailored training plans, she ensures her people feel prepared and valued; always present, encouraging and positive.

“Sarah leads with care and passion, making others love their roles as much as she loves hers.”
– Nominator Susan Legg



Radu Constantin Eurest

Head Chef Radu has transformed the kitchen. Amid severe staff shortages, he rebuilt the team by recruiting thoughtfully, training with patience and leading by example. He boosted morale and increased audit scores - turning a once fragile kitchen into a confident, motivated operation.

“The transformation is largely due to Radu's leadership and consistently positive, can-do attitude.” – Nominator Lizzy Szekelyova

Wendy Calladine Eurest

Cleaning Supervisor Wendy is the driving force behind the high standards of cleanliness, hospitality and comradery. With a positive attitude and calm efficiency, she consistently goes above and beyond - stepping in during staff shortages, supporting her team and delighting guests with her professionalism.

“Wendy is a quiet force of reliability and excellence, making a meaningful difference every single day.” – Nominator Alex Hunt

Central Functions





Andrew Bayliss

D&T

During a team outing, Andrew swiftly stepped in to help an unconscious woman who had fallen - using his first-aid skills and calm authority to ensure her safety until emergency services arrived. His actions reflect a natural commitment to doing the right thing, without hesitation.

“He moves through the world with an instinctive sense of integrity and what's right.” – Nominator Naomi Farrell

Benjamin Withers

B&I Finance

Ben excels by providing insightful financial support and coaching the team to solve challenges efficiently. He anticipates needs, improves processes and reduces stress around reporting and debt recovery. His calm, understanding approach consistently makes team members' lives easier.

“Ben stands out as someone who really strives to make a difference to the team” – Nominator Nicki Gadd

Erin Dunn-Morgan

D&T

Erin played a pivotal role in Compass' largest-ever mobilisation, leading the D&T rollout for over 200 units with vision and energy. She created impactful training resources, led national roadshows and empowered hundreds of managers with new skills.

“A natural leader, Erin is already shaping Compass' future.” – Nominator Nick Roberts

Jessica West

Healthcare

Jessica provided exceptional support following a tragic event. She immediately went to site - bringing reassurance, empathy and support to affected staff. During a time of deep distress she embodied an outstanding commitment to wellbeing and care.

“Jessica's presence on site was nothing short of incredible.” – Nominator Mark Davies

Julia Bloxham Healthcare

Julia responded with outstanding compassion following a tragic incident - offering immediate on-site support alongside her colleague. She provided one-to-one guidance, emotional reassurance and practical resources, staying the entire day to support every team member.

 **Her calm, empathetic presence brought genuine comfort in a moment of crisis.” – Nominator Mark Davies**

Liz Scott Legal

Liz has provided indispensable legal expertise - driving critical progress in complex projects. She skillfully managed significant contract challenges with major partners, ensuring smooth operations across multiple teams. Her dedication and effectiveness have been vital to business success.

 **This support has been imperative to the progress made and has been hugely appreciated by several stakeholders.” – Nominator Craig Knowles**

Matthew Eakins HSEQ

Matthew went gone far beyond his role to seamlessly integrate a new business - tackling immense food safety and allergen compliance challenges with precision and dedication. His tailored training and safety systems were pivotal in ensuring both regulatory compliance and team readiness.

 **I can honestly say, without Matt’s support we would still be fire fighting.” – Nominator Gillian Tyldsley**

Maya Hodgson Foodbuy

Maya is the driving force behind the seamless comms in Foodbuy - producing polished content under pressure, including monthly Townhall presentations and key comms across multiple audiences. Known for her calm efficiency and supportive nature, she enhances team productivity with smart tools and unwavering professionalism.

 **She never complains, is always supportive... and is an absolute pleasure to work with.” – Nominator Ann Watts**

Michael Sharp Foodbuy

Michael has revolutionised hospital catering through innovative strategies, hands-on mentorship and a groundbreaking Skills Academy that empowers junior staff. A tireless champion of culinary excellence, his work uplifts standards, boosts morale and enhances patient recovery.

 **Michael's enthusiasm is contagious - he thinks outside the box to promote industry change.” – Nominator Kathryn Browne**

Stuart Harrell D&T

Stuart has shown exceptional dedication to inclusivity by consistently securing a free venue for the Birmingham Pride parade. His efforts have provided a safe, welcoming space for over 120 colleagues to gather - enhancing the event experience and strengthening the company's culture of belonging.

 **He embodies true allyship through his quiet but impactful support.” – Nominator Megan Caulkett**

Chartwells



David Price

Universities & Colleges

David progressed from Kitchen Porter to Barista in six months, leading sales initiatives and training new staff. He then supported the kitchen team during staff absences – ensuring operations ran smoothly and earning him outstanding client feedback.



David is a true role model and asset to the company.” – Nominator Scott Duburguet

Holly Postma

Independents

Holly quickly identified stroke symptoms in a colleague and prevented him from driving home - ensuring urgent hospital care. Her calm, decisive actions likely averted serious harm and provided reassurance to the team during a distressing situation.



Holly’s compassion and presence of mind embody our company’s values. She truly went above and beyond.” – Nominator Tom Wortley

Louise Esterhuyzen

State Schools

Louise’s engaging cookery workshops teach children in deprived areas to prepare healthy, budget-friendly meals. Praised by schools for inspiring healthier eating habits, her passion creates lasting positive impact across multiple contracts, making her an invaluable role model.



Louise’s continuous dedication and hard work make her the perfect role model and a truly deserving winner.” – Nominator Mandy Cox

Olivia Haverson

State Schools

Always bringing positivity and energy, Olivia recently went above and beyond by joining a new business presentation outside her usual role. Using creativity, real-life stories and food props, she connected brilliantly with the audience. The client called her a highlight of the day.



Olivia’s success is a testament to her talent and infectious enthusiasm. She is a true Compass star!” – Nominator Donovan Paterson

Paola Camacho Veliz

Independents

Paola is a pillar of professionalism, reliability and kindness - arriving early, staying late and supporting everyone around her with unmatched dedication. Her impact is felt across the team, creating a positive, high-performing environment. “She does the work of three.”



Everyone loves and respects Paola – she’s the kind of person who makes a workplace feel like a community.” – Nominator Liza Cespedes

Richard Allison

Independents

Richard has dedicated 20 years to his school, becoming a vital part of the community and a true champion for the students. Multiple senior leaders have shared inspiring stories about his impact, confirming he’s not just a star, but a legend.



His commitment and influence make him highly deserving of this award.” – Nominator Sarah Harvey

Saffron Mcdougal

Universities & Colleges

Saffron has transformed her outlet into a vibrant community hub - driving sales with creative ideas like book clubs and upselling challenges. A true team player, she's also been an outstanding mentor, guiding intern Michael with honesty and care, boosting his confidence and skills.

“Saffron's passion, professionalism, and compassion make her a real credit to Compass.” – Nominator Sophie Ewers

Tom Sayer

Independents

Tom champions fresh, local produce by using herbs and vegetables from the school garden - including peas and mint for VE Day soup. He actively educates children on sustainability and collaborates with the Grounds Team on seasonal planting, enhancing client relationships.

“The goodwill Tom creates for Chartwells with the Headmaster and Bursar is immeasurable.” – Nominator Keir Devine



Sidney Poole

PPP-IML

Sidney consistently delivers exceptional service, no matter the task. He strengthens client relationships by maintaining constant communication and updates. His dedication has made a significant difference at the school and greatly supports the team.

“My role would be so much harder without Sid's commitment; he's so deserving of this award.” – Nominator Demi-Louise King

Vanessa Livermore

State Schools

Vanessa consistently goes the extra mile to ensure staff and clients feel happy and valued. She tackles challenges head-on, never giving up until tasks are completed to a high standard. Her dedication to both work and staff wellbeing creates a positive, friendly workplace environment.

“She is incredibly inspiring in the amount of dedication she shows.” – Nominator Claire Voke

ESS



Adrian Brooks

DMA

Ade has transformed from a quiet, hardworking kitchen porter into a confident and invaluable team member. Always going the extra mile, he supports the kitchen tirelessly - mastering new skills like dessert-making and showing exceptional compassion and friendship during difficult times.



His positive impact lifts team morale and creates a joyful workplace.” – Nominator Samantha Woodhall

Amy Hunter

DMA

Amy's passionate leadership has driven the 'Around the World in 80 Days' fundraising - uniting multiple teams in creative, themed events that raised over £1,000. Her enthusiasm inspires community spirit and social impact, turning fundraising into fun and meaningful occasions.



She doesn't just organize events; she believes in making a difference, ensuring every initiative has real meaning and lasting impact.” – Gabbi Walker

Elizabeth Wright

DMA

Libby rushed to help an 82-year-old who had collapsed, using her newly learned defibrillator skills and performing CPR until paramedics arrived. Despite recent personal hardships, she acted swiftly and confidently, demonstrating remarkable courage and community spirit.



Thanks to Libby, the woman survived. She is truly inspiring - our community hero!” – Nominator Samantha Simcock

Julie Morfett

DMA

Despite chef vacancies and challenges, Julie gives 110% to keep standards high and her team supported. Nearing the end of her Level 4 apprenticeship, she leads by example - promoting talent, tackling HR issues and never shying from hard work.



Julie's passion, resilience and care make her invaluable. I know when the cards are down, she will be there to support.” – Nominator Courtney Perham

Mustapha El Yousfi

EGI

Mustapha exemplifies excellence and dedication, excelling as a skilled barista and stepping into other roles with ease. His positivity and flexibility uplift the team and ensure smooth operations, while his team spirit make him a core asset and everyday superstar of our coffee shop.



Mustapha is a shining example of what it means to go above and beyond.” – Nominator Adina Mihaltan

Ronni Taylor

EGI

Receptionist Ronni has shown remarkable dedication during a challenging mobilisation phase. Despite the reception area being unavailable, she proactively supported kitchen and FOH tasks - demonstrating teamwork, resourcefulness and resilience.



Her positive attitude and adaptability make her a valuable asset and a role model for others.” – Nominator Colin Grant



Sharron Aldridge

DMA

Sharron's exceptional leadership has created a supportive, high-performing team culture - guiding sites through complex challenges with clarity and resilience. Her ability to motivate and empower has driven sustained success and inspired confidence across all levels.

“Sharron is one of the few truly inspirational managers I have ever worked with.” – Nominator Darron Langlands

Simon Coulter

DMA

Simon consistently demonstrates exceptional dedication, delivering outstanding hospitality across Compass sectors. From large-scale events hosting thousands to high-profile VIP engagements, his meticulous organisation and client focus enhance our reputation and drive business growth.

“Simon's reliability and passion make him indispensable.” – Nominator Matthew Moseley

Sophia Dabev

EGI

Newly-appointed Restaurant Supervisor Sophia has already proven her leadership in critical moments. On two occasions she reacted swiftly when agency staff suffered sudden injuries, ensuring first aid was delivered within minutes - a response praised by both ESS and our client.

“Her care, composure and dedication make her a shining example of putting people first.” – Nominator Hollie Bridger

Terri Seymour

DMA

Terri's determination knows no bounds. Leading the 'Around the World in 80 Days' challenge, she's helped fundraise over £650 and brought ESS and client closer in the process. Balancing multiple sites, Terri proves that one person's passion and perseverance can inspire many.

“Terri refuses to accept 'no' for an answer and always leads by example.” – Nominator Gabbi Walker

Healthcare & Retail



Alexandra Medalina

Medirest

When catastrophic floods threatened the Hospital, Alexandra's swift action and steady leadership turned crisis into resilience. Mobilizing staff, coordinating contractors and prioritizing patient safety, she led a seamless emergency response that kept vital services running.



Calm under immense pressure, her efforts minimized disaster and created unity across the hospital. Truly heroic leadership.” – Nominator Aneta Zieja

Chelsea Lowry

Retail

Chelsea helped transform how allergen awareness is understood and embraced across Compass. She led complex integrations, using her own allergen experience to create powerful training videos. Her authentic storytelling inspired cultural change and left a lasting impact.



Chelsea inspired teams, improved safety and led with empathy and integrity.” – Nominator Angus Boyd

Frazer Fernandes

Medirest

Security Officer Frazer faced a harrowing crisis head-on when a patient tragically jumped from the ninth floor of the hospital. He secured the scene, coordinated emergency responders and supported the investigation - all while remaining calm, compassionate and focused.



His leadership and professionalism under extreme pressure were truly extraordinary.” – Nominator Mark Davies

Kevin Bean

Medirest

When an elderly patient took a nasty fall in the hospital car park, Kevin acted with care and professionalism - fetching a wheelchair, gaining consent and escorting them to A&E. Renowned for his exceptional customer service, Kevin's dedication make him a true role model.



Kevin was outstanding. A shining example of a trust representative.” – Nominator Craig Greenhill

Laxman Gurung

Healthcare Retail

Security Officer Laxman faced a harrowing crisis head-on when a patient tragically jumped from the ninth floor of the hospital. He secured the scene, coordinated emergency responders and supported the investigation - all while remaining calm, compassionate and focused.



His attention to detail, calmness under pressure and unwavering professionalism were exemplary.” – Nominator Mark Davies

Luke Redhead

Medirest

Michael demonstrated exceptional care and compassion when a member of the catering team, Steve, was severely attacked by a patient. Michael immediately rushed to Steve's aid, stopping his bleeding, ensuring he received medical attention and staying with him until his family arrived.



Michael's thoughtful actions made a difficult situation more manageable for Steve.” – Nominator Mark Davies

Misgina Michael Medirest

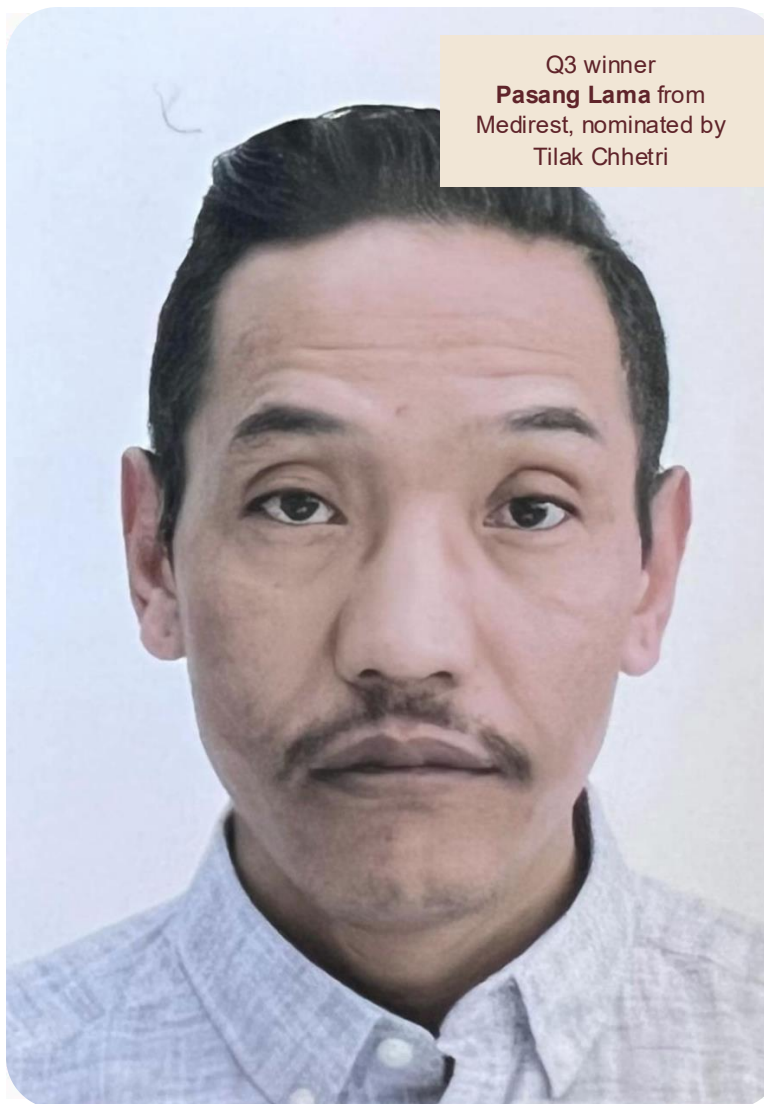
Security Officer Misgina responded with exceptional professionalism and leadership during a traumatic incident on a ward. He secured the scene, coordinated emergency response efforts and supported investigations while maintaining composure and compassion throughout.

“His calm diligent response ensured effective management during a highly distressing situation.” – Nominator Mark Davies

Samantha Sutton Healthcare Retail

Sammy has transformed the Asda Cafe with her dedication and positive attitude. She consistently goes above and beyond to create a welcoming environment, boosting customer satisfaction and team morale. Her natural ability to connect and lead has made a significant impact in a short time.

“Sammy’s positive attitude, combined with her hard work, has noticeably elevated the atmosphere both for the customers and staff.” – Nominator Cliff Lake



Pasang Lama Medirest

Pasang was nominated for his exceptional response to a staff member in distress after a theft incident. He provided immediate comfort, practical support - including lending his travel card - and ensured the staff member's safety by coordinating with management.

“Pasang’s commitment to customer service truly exemplifies the values we strive for in our organisation.” – Nominator Tilak Chhetri

Toby Luebcke Healthcare Retail

Toby showed exceptional empathy and customer care by quickly recognizing a stressed customer in a rush due to her son's chemotherapy needs. During a busy time, he put her to the front of the queue and prioritized her order calmly and kindly - making a big difference in a difficult moment.

“It was a genuinely kind moment and his empathy was hugely appreciated.” – Nominator Ben Ford

Ireland



Anni Geraldine Pesola Ferreira Business & Industry Southern Ireland

Anni consistently delivers under pressure - organising a 50-person reception with just 12 hours' notice and quickly transforming client criticism into praise by reworking a dish. Her responsiveness has directly enhanced client satisfaction and morale.

 **Anni just makes things happen; she's calm, capable and always client-first."**
– Nominator Alan Mahoney

Bartosz Stachowiak Business & Industry Southern Ireland

Bartosz has transformed food service by transitioning operations to full in-house production. He leads a high-performing kitchen serving 800+ meals daily - consistently earning praise for spotless hygiene, exceptional quality and efficient delivery.

 **His hard work has improved efficiency, enhanced meal quality and contributed to an outstanding dining experience."**
– Nominator Ion Pituscan

Berke Yordanov Dimitrov Business & Industry Southern Ireland

Berke consistently goes above and beyond to deliver exceptional customer service. By learning names, remembering orders and anticipating needs - like preparing the CEO's coffee before he even arrives - he contributed directly to the contract retention.

 **His positive, team-focused attitude inspires new hires and uplifts the whole team – incredible service."**
– Nominator Colm Keane

Ciaran Brennan Business & Industry Southern Ireland

Ciaran is a dependable pillar of the unit, always willing to help beyond his own department. His genuine interest in the wider business and consistent support make him invaluable - he is well overdue for recognition.

 **Ciaran is a pillar of our unit who is well overdue his dues!"** – Nominator Peter O'Brien Gleeson

Luke Atkinson Business & Industry

Luke is a key contributor to his unit's success. His creativity and incredibly high standards directly impact customer satisfaction, with his menu ideas and food quality regularly praised by clients.

 **His proactive support has enabled smoother operations and helped strengthen team morale."** - Nominator Karl Corner

Madalina Andrici Business & Industry Southern Ireland

Known and praised by name, Madalina proactively engages with clients and drives improvements onsite. She brings creativity and insight to challenge norms and elevate service - making a measurable impact on client satisfaction.

 **Madalina plays a crucial role in both overseeing technology and driving customer engagement."** – Nominator Stephen Gunn



Olivia Slattery Business & Industry Southern Ireland

Since her promotion to evening supervisor, Olivia has transformed several areas of the operation through hands-on leadership and dedication. She leads by example, supports her colleagues through training and builds genuine relationships with customers.

“Always willing to do overtime with a smile, she is making a measurable difference on-site.” – Nominator Christina Dillon

Slawek Lesniak Business & Industry Southern Ireland

Slawek excels at the Hot Breakfast Counter and Salad Bar - consistently making customers feel valued by remembering their preferences. He proactively supports colleagues without prompting and shows leadership potential.

“His dedication significantly enhances the customer experience; I wish I had a team full of Slaweks.” – Nominator Peter Lake

Tabitha Restesan Business & Industry Southern Ireland

Tabitha is a strong, hardworking leader who consistently leads the team through challenges and advocates fiercely for their needs. Her determination and resilience are vital to the team's success and daily operations.

“Our team would not get by without her. Thank you, Tabitha!”
– Nominator Shaun Croft

Teofil Bucin Support Services

Teofil sets the standard for excellence with his outstanding cleaning skills and reliability. From deep cleaning and buffing floors for audits to preparing areas after construction, he delivers flawless results every time. Widely praised by supervisors, he is a true asset to the team!

“Teofil not only ensures high standards but also shares his knowledge to support and develop new team members.”
.– Nominator Judit Jaksi

Levy





Q3 Winner
Cecilia Marquis from
Levy, nominated by
Yunus Tumi

Anshuka Kumari Jockey Club Catering

Anshuka's calm leadership and positivity transformed a hectic race day. She organized the bar team, supported new staff and kept service smooth under pressure. Her presence lifted morale and ensured guests left happy - she truly embodies teamwork and dedication.

“She reminded me why I love working in hospitality... because of people like her.” – Nominator Louise Coumbe

Ella Lee-Lane Levy - Acquisitions

Ella consistently delivers exceptional performance across major events like the Rugby World Cup, quickly mastering new skills and offering invaluable support. Twice crowned Employee of the Year, Ella is a trusted colleague and natural leader who makes a significant impact.

“She has made a massive difference to my professional work performance, giving me confidence in my abilities.” – Nominator Sally Jakeman

Cecilia Marquis London and South

Cecilia, our venues EDI champion, played a key role in the successful Unity Cup, generating around £300k profit with 40% less labour than usual. She expertly managed operations and supported client activations, embodying the 'above and beyond' spirit and making a meaningful business impact.

“Cecilia makes a difference in all areas of the business and is a credit to my team.” – Nominator Yunus Tumi

Emily Richards Midlands, North & Wales

Emily showed exceptional dedication in coordinating a VIP box experience for children with complex medical needs at the Army vs Navy match. Her compassion and attention to detail created a memorable, safe and joyful day for families, making a real, positive impact.

“She deserves recognition for her exceptional service and the joy she helped bring to these families.” – Nominator Jovin Gonsalves

Kyra Clarke Venue Collection

Kyra consistently delivers outstanding customer service, with her name mentioned over 70 times across various satisfaction platforms - an unprecedented achievement. Her dedication helps venues exceed targets and inspires new team members as a mentor.



Kyra is a mentor for delivering exceptional customer service - I'm very proud of her achievement.” – Nominator Sebastien Babin-Roadley

Lee Jones Jockey Club Catering

Lee, a dedicated restaurant manager with over 20 years' service at Jockey Club catering, consistently delivers exceptional hospitality at multiple racecourses. His professionalism and commitment have earned heartfelt praise from loyal guests, reflecting his passion and loyalty.



He should be recognised for his commitment, loyalty, and professionalism.” – Nominator Nick Campbell

Levente Lazar Levy Ireland

Levente proactively identified and resolved a critical safety hazard before an event, ensuring seamless operation and peace of mind for guests and colleagues. A dedicated safety leader, he earns praise for his exceptional vigilance and commitment to creating a secure environment.



Levente doesn't just follow safety protocols; he leads by example.” – Nominator Gintare Paulauskaite

Marlene Craigie Midlands, North & Wales

During the busiest dinner service of the year, Marlene prioritised a pregnant colleague's wellbeing over operations. Recognising signs of distress, she acted swiftly - providing calm support and ensuring she received medical help.



Marlene stepping away from service to put our people first is the true embodiment of our culture - showing her genuine care and commitment.” – Nominator James Law

Mollie Jamieson Jockey Club Catering

When Mollie joined the team, she quickly became essential in people operations and kitchen support. She excels in payroll and event staffing, engaging casual workers through creative communication. Her positive attitude shines through in everything she does.



Mollie brightens up a room and cares deeply about everything she does.” - Nominator Elizabeth Weston

Rachel Treen Constellation

Rachel, a Regional People Consultant, consistently goes above and beyond to fill 80+ staffing requests across Eures sites, delivering the right fit under pressure. Her dedication, calm approach, and problem-solving earn her respect from senior leaders and clients alike.



Rachel really does care and is a genuine asset for Compass.” – Nominator Andy Hill

RA Group





Q3 **Carlito Monteiro**
from Restaurant
Associates, nominated
by William Cowper

Alex Bannerman **Restaurant Associates**

Alex consistently demonstrates a positive, can-do attitude while delivering outstanding customer service and supporting his team. From covering shifts to resolving client issues promptly, his dedication and teamwork help create a collaborative, customer-first environment.

“ Alex lives and breathes our Compass values, always putting the business and people first.” – Dominic Smith

Carlito Monteiro **Restaurant Associates**

Carlito exemplifies quiet determination and professionalism, consistently delivering exceptional service despite living with Parkinson's. Beyond work, he actively advocates for Parkinson's UK, demonstrating true courage and compassion – a true inspiration to us all.

“ His resilience, positivity and pride in his work inspire colleagues and impress clients alike.”
– Nominator William Cowper

Andrew Kaittani **Rapport**

Andrew has been a vital team player at Rapport since 2023, supporting multiple floors and locations with enthusiasm and reliability. His positive energy, commitment to exceptional service and active community involvement inspire both colleagues and clients.

“ Andrew's infectious enthusiasm elevates the entire team.” –
Nominator Conor Bartley

Cerys Maguire **Rapport**

Cerys transformed a client crisis into a masterclass in care and professionalism. Offering reassurance, delivering first aid and swiftly arranging hospital transport - she really went above and beyond. Her compassion and quick thinking prove that Cerys is truly a hero in disguise.

“ Not all heroes wear capes (though Cerys would probably rock one).”
- Nominator Daria Darnowska

David Quaresma Osvaldo

Restaurant Associates

David consistently delivers exceptional service supporting food and beverage transport across multiple sites. Always going the extra mile with a positive attitude, he builds strong relationships and ensures smooth operations. His dedication is valued by colleagues, clients and managers alike.



David is the unsung hero - delivering with a smile and never saying no.”
– Nominator Claudia Maia

John Wilcott

Rapport

John's 28 years of expertise and unwavering dedication shone during a critical CEO event when he swiftly provided essential AV equipment and stayed three hours to ensure perfection. His commitment went far beyond the call of duty, making a lasting impact on the event's success.



John is not just a technician... he is a hero behind the scenes.” –
Nominator Nikolaos Galanis

Kelly Ballard

RA Venues

When a major corporate event risked cancellation, Kelly swiftly reworked the proposal within 24 hours, liaised with estate staff and delivered an enhanced experience that preserved valuable client relationships. Her calm leadership strengthened client trust and inspired colleagues.



She is a calm anchor and an incredible mentor, with a rare combination of kindness and efficiency.” – Nominator Donovan Vickery

Merlin Shane Pyall

RA Group

Merlin played a vital role in planning and delivering a series of high-profile board meetings for a major financial client. His seamless execution, attentive service and positive presence earned glowing feedback from the client and showcased exceptional commitment to excellence.



The events not only met but exceeded expectations, leaving a lasting positive impression from Merlin's efforts.” -
Nominator Jack O'Keefe

Monika Skrzynska

Rapport

Monika showed remarkable leadership and courage during a bomb threat, prioritizing team safety and staying calm in a tense situation. She entered a potentially dangerous area to safeguard her team, provided reassurance and even bought lunch for displaced staff.



Monika's courage and kindness turned a crisis into a moment of solidarity and support, leaving a lasting impact.” –
Nominator Judita Poceviciute

Roksana Weclawska

Rapport

Roksana has shown outstanding dedication in driving charity initiatives - uniting the team and engaging clients. Supporting and fundraising for charities, her passion and hands-on approach have inspired many and made a meaningful difference in the community.



Roksana leads by example; inspiring and uniting us to make a real difference.” -
Nominator Ana Maria Pirvu

Got any questions?

Check out:

compassbeastar.com

or drop us an email, we'd love to hear from you:

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A massive
**thank
you**